

Proposal Review and Recommendation Process

On September 1st and September 6th two qualified staff reviewed both proposals and rated them as follows:

Agency:	Interactive Technology Services	Forma Tech IT Services
Total Points Possible:	100	100
Rater 1 Scores:	100	90
Rater 2 Scores:	97	89.5
Average Score:	98.5	87.5

While both proposals received very competitive scores, Interactive Technology Services received the overall highest and is being recommended as the 2016-17 WDB Network Administrator.

Interactive Technology Services received the overall highest score of the two bidders, and is being recommended as the 2016-17 WDB Network Administrator. Interactive Technology Services has been providing full service technology solutions to organizations and individuals in Solano County since 1986. Interactive Technology Services is certified and authorized to sell and support industry leading products for both hardware and software.

As cited earlier, the proposal from Forma Tech IT Services was very competitive however, both raters had some concerns with the service strategy of that provider which included the fact the software technology recommended is proprietary so it remains with the administrator, the possible need to upgrade current hardware and software, as well as their focus on remote access to resolve problems vs. on-sight interaction.