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BOARD OF SUPERVISORS



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August 27, 2024

Honorable Alesia Jones
Presiding Judge of the Superior Court
Solano Superior Court
600 Union Ave
Fairfield CA 94533

REGARDING: County Board of Supervisors response to FY2023-2024 Civil Grand Jury Report, "Public Health Laboratory Systems Review (Napa-Solano-Yolo-Marin-Mendocino Counties)"

Dear Honorable Judge Jones,

The Solano County Board of Supervisors, under Penal Code sections §933 and §933.05, is responding to the following findings and recommendations contained in the FY2023/24 Civil Grand Jury Report entitled: "Public Health Laboratory Systems Review (Napa-Solano-Yolo-Marin-Mendocino Counties)"

Civil Grand Jury Finding 1

The Public Health Laboratory has an antiquated billing system that is not secure and cannot process billing with credit cards and electronically, which may lead to security breaches as well as delays in payment processing.

Response to Finding 1

Health and Social Services Director: The Solano County Department of Health and Social Services agrees with the finding.

Public Health Director: The Public Health division of the Department of Health and Social Services agrees with the finding.

Department of Information Technology: The Department of Information Technology agrees with the finding.

Board of Supervisors: The Board of Supervisors agrees with the Solano County Director of Health and Social Services, Public Health Director, and Department of Information Technology responses.

Civil Grand Jury Recommendation 1

Purchase a new, secure system which can process billings through credit cards or EFT. This Recommendation was noted in the 2012-13 Civil Grand Jury Report and has still not been completed. Establish a completion date and finalize the acquisition of the upgrade no later than June 30, 2025.

Response to Recommendation 1

Health and Social Services Director: The recommendation has not yet been implemented but is in the process of implementation. The Public Health division has formally requested that the Department of Information Technology identify an appropriate and secure billing system for the

Public Health Laboratory that the division may acquire and implement. We anticipate that this recommendation will be implemented no later than June 30, 2025.

Public Health Director: The recommendation has not yet been implemented but is in the process of implementation. The Public Health division has formally requested that the Department of Information Technology identify an appropriate and secure billing system for the Public Health Laboratory that the division may acquire and implement. We anticipate that this recommendation will be implemented no later than June 30, 2025.

Department of Information Technology: The Public Health division has submitted a formal request for Fiscal Year 24/25 to acquire and implement a new lab billing system that will meet the business needs and the industry standards for security. The County is currently targeting a project completion date on or before June 30, 2025, and will adjust the final go-live date based on the needs of the organization.

Board of Supervisors: The Board of Supervisors agrees with the Solano County Director of Health and Social Services, Public Health Director, and Department of Information Technology responses.

Civil Grand Jury Finding 2

The accuracy of health information provided by CDC, NIH, WHO and Solano County Public Health Department to the public greatly diminished community trust due to inaccurate information distributed by government agencies during the Covid pandemic.

Response to Finding 2

Health and Social Services Director: The Solano County Department of Health and Social Services agrees with the finding.

Public Health Director: The Public Health division of the Department of Health and Social Services agrees with the finding.

Board of Supervisors: The Board of Supervisors agrees with the Solano County Director of Health and Social Services and Public Health Directors responses.

Civil Grand Jury Recommendation 2

Re-establish public trust within the community regarding the accuracy of health information and their contribution to public health. The Solano County Public Health Department established more aggressive displays of its services and functions through public outreach programs. Participate in activities such as regional television and radio networks, county newspapers, local churches, school programs, civic organizations, local markets and festivals, and public access channels.

Response to Recommendation 2

Health and Social Services Director: This Recommendation has been implemented. The Public Health Division has implemented and improved its outreach and education efforts through its website, multiple social media outlets, collaboration with local community-based organizations and faith-based organizations, press releases and frequent contacts with county newspapers and with regional television and radio networks, presentations at schools, presence at local markets and festivals/fairs, and programs on public access channels.

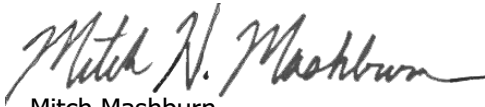
Public Health Director: This Recommendation has been implemented. The Public Health Division has implemented and improved its outreach and education efforts through its website, multiple social media outlets, collaboration with local community-based organizations and faith-based

organizations, press releases and frequent contacts with county newspapers and with regional television and radio networks, presentations at schools, presence at local markets and festivals/fairs, and programs on public access channels.

Board of Supervisors: The Board of Supervisors agrees with the Solano County Director of Health and Social Services and Public Health Directors responses.

On behalf of the Solano County Board of Supervisors, we would like to thank the Solano County Civil Grand Jury for their time and attention to County processes and operations. Thank you for the opportunity to address your findings and recommendations – and for your work and contributions to the overall success of Solano County in services to our residents.

Sincerely,

A handwritten signature in black ink, reading "Mitch N. Mashburn". The signature is fluid and cursive, with the first name "Mitch" and last name "Mashburn" clearly legible.

Mitch Mashburn
District 5 Supervisor
Chair, Solano County Board of Supervisors

cc: Cheryl Clower, Administrative Assistant, Solano County Civil Grand Jury
Jerry Huber, Director of Health and Social Services
Bela T. Matyas, M.D., M.P.H., Public Health Officer
Tim Flanagan, Chief Information Officer / Registrar of Voters