

Resolution No. 2019 - 168

**RESOLUTION OF THE SOLANO COUNTY BOARD OF SUPERVISORS
HONORING MANUEL ALBERTO, ELIGIBILITY BENEFITS SPECIALIST SUPERVISOR,
UPON HIS RETIREMENT FROM THE HEALTH & SOCIAL SERVICES DEPARTMENT,
EMPLOYMENT & ELIGIBILITY SERVICES DIVISION WITH 27 YEARS OF DEDICATED
SERVICE TO SOLANO COUNTY**

WHEREAS, Manuel Alberto began his 27 year career in public service in April 1992 as an Eligibility Worker responsible for the intake and case maintenance of Medi-Cal and County Medical Services Program applications for Solano County residents; and

WHEREAS, Mr. Alberto has always faced professional challenges with determination and a genuine earnestness to serve his community, and in December 1996, Mr. Alberto's dedication led him to promote to Eligibility Benefits Specialist Supervisor; and

WHEREAS, Mr. Alberto successfully managed a team responsible for specialized Medi-Cal programs, mental health referrals and Medi-Cal mail-in applications as well as staff who were stationed at Kaiser Hospital, Sutter Hospital, La Clinica de la Raza, Great Beginnings Clinic, Planned Parenthood, Solano County Clinics, and People's High School to provide strategic community outreach efforts; and

WHEREAS, during his tenure, Mr. Alberto had the opportunity to effect change by serving on the Solano Kids Insurance Program Advisory Board, Partnership Health Plan of California Providers Advisory Board, Maternal Child Health Subcommittee, Eligibility Workers Study, Performance Standards Committee, Prenatal Entry to Care team, and Citizenship Public Relations, and he also played a leading role in the initial coordination of the Dixon Migrant Camp outreach services; and

WHEREAS, in June 2008, Mr. Alberto helped implement the division's first customer call center, the Benefits Action Center, where he proudly and effectively supervised the bilingual unit; and

WHEREAS, Mr. Alberto's program expertise, professionalism, and compassion have served countless Solano County residents and earned him the Employee of The Year recognition in 1997 as well as the admiration and respect of those who have had the privilege of working with him.

NOW, THEREFORE BE IT RESOLVED, that the Solano County Board of Supervisors hereby commends Manuel Alberto for over 27 years of outstanding service to Solano County and wishes him well in his retirement and future endeavors.

Dated this 27th day of August, 2019



Monica Brown

MONICA E. BROWN, VICE-CHAIR
Solano County Board of Supervisors

ATTEST:

BIRGITTA E. CORSELLO, Clerk
Solano County Board of Supervisors

By: *Jeanette Neiger*
Jeanette Neiger, Chief Deputy Clerk