

AMENDMENT TO MASTER SOFTWARE AND HOSTING SERVICES AGREEMENT

This Amendment (“Amendment”) is between Genasys Inc. (“Genasys”) and County of Solano (“Customer”). This Amendment is effective as of July 12, 2025 (“Effective Date”). Genasys and County of Solano are each a “Party” and collectively “Parties”.

The Parties now wish to incorporate certain changes into the Agreement as follows:

1. Pursuant to Section 6.1 of the Master Software and Hosting Services Agreement between the County of Solano (“Customer”) and Genasys Inc. effective July 12, 2022, the Customer hereby requests and elects to renew the Agreement for an additional one (1) year Extended Term. All other terms and conditions of the Agreement shall remain in full force and effect.
2. Amend Exhibit B to add Q-14627 to reflect additional one year term for \$93,663, with an updated Total Contract Value of \$408,419.

Each representative identified below declares that the representative is authorized to execute this Amendment as of the date of signature.

Genasys Inc.

By: Cassandra Monteon
Name: Cassandra Monteon
Title: CFO
Date: 09/12/2025

Agency

By: _____
Name: _____
Title: _____
Date: _____

Approved as to Content:



Sheriff or Designee

Approved as to Form:

Michael McDonald

County Counsel



QUOTE

16262 W. Bernardo Dr.
San Diego, CA 92127

Prepared By: Becky Houseman

Bill To:
Solano County
675 Texas Street, Fairfield, CA, 94533, United States

Quote Number: Q-14627
Date Created: Sept 10, 2025
Valid Through: Sep 30, 2025
Contract Term : 1 -Year
Subscription Start Date: Jul 12, 2025
Subscription End Date: Jul 12, 2026

Customer Contact:
Robyn Rains
rlrains@solanocounty.com
707-784-1600

Order Details**Annual System Licenses**

Feature #	Product Description	Qty.	Annual Net Price
GP-EVAC	Genasys EVAC	454,000	\$93,663.00

Annual Recurring Subscription Fees: **\$93,663.00**

Total First Year	\$93,663.00
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12-Month Term Renewal Total	\$93,663.00
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Order Summary

Genasys EVAC (GP-EVAC) Includes:

Alert Channels and Integrations

- Genasys Protect Mobile App and Website (Community App)
- Unlimited zone-based updates to third parties (i.e. Tablet Command, Intterra, ESRI, and WAZE)

Mapping and Planning Tools

- Fully integrated GIS (ESRI) mapping environment and tools
- Geo-targeted notifications using freehand polygons, city boundaries and/or predefined zones
- Algorithmically defined evacuation zones with metadata
- ESRI ArcGIS Connector – bring in static or connect to live data (facilities, local government, third-party)
- Evacuation status update workflows
- Dynamic geographic asset library (facilities, road closures, shelters, etc.)
- Simple tools to create subzones (split, merge and refine)
- Genasys Zone Mapping Service (ZMS) - integrate alert geometry into existing GIS systems (for non-public use cases)
- Live threat feeds (traffic, hot-spot, weather, AQI, fires, red flag)
- Document Library - documents for collaboration and offline use
 - Always up-to-date PDF Evacuation Pre-Plan reports (sharable QR code)
 - Standard Static Grid MapBook (PDF) at 12000 & 24000 scale
 - Avenza-ready geo-PDFs
- Hazard Library – multi-hazard models for drills, training, and live incidents
 - On-demand wildfire simulations anywhere in the United States
 - Standard flood and dam inundation mapping
 - Traffic Modeling for clearance times and chokepoint analysis

Customer Success

- Dedicated Success Manager for onboarding and long-term engagement
- 24x7x365 Technical Support (On-call L1/L2, STD SLA, Platform Monitoring)
- Up to ten (10) live operator alert initiations per year
- Unlimited access to Genasys Customer Center (GCC)
 - Access to on-demand online training curriculum
 - Community outreach campaign materials to drive awareness and sign-ups
 - Ad Hoc Instructor-led online webinars and huddles (meet with your peers)
 - Access to workflows, templates, and peer-to-peer resources
- Initial data & contact loading support

Administration and Contact Management

- Flexible user profile and permission configuration
- Intuitive user interface for easy deployment, management, and training
- Open access to API-based web services
- Unlimited credentialed users (ALERT and/or EVAC)
- Streamlined user/group management and access

