



# County of Solano

## Contract Review Worksheet

Electronic Signatures only

Contract Number:

(Dept., Division, FY, #)

Authority:

Dept Head Execute

CAO Execute

BOS Approval Required

**NOTE: Please review all instructions on the back of this worksheet before you begin processing.**

1. Department/Division: Department of Child Support Services		2. Date: 11/4/25	
3. Contract Administrator: Tina Milliken		4. Phone Ext: 3653	
5. Contract Attributes:		<input type="checkbox"/> Original Bid/RFP Required? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO <input type="checkbox"/> Expenditure <input type="checkbox"/> Revenue <input type="checkbox"/> Intergovernmental <input checked="" type="checkbox"/> Personal/Professional Svcs <input type="checkbox"/> Purchase of Goods <input type="checkbox"/> Lease <input type="checkbox"/> Construction <input type="checkbox"/> Other	
Sole Source Contract? Bid/RFP No: 961-0908-26 <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO Date 9/8/25 Please attach copy of Bid/RFP or justification.		<input type="checkbox"/> Amendment/Change Order Amendment/Change Order Number Contract No: Date: Please attach copies of original/amendments	
6. Description of Contract: Provide Personal Service of Legal Documents		7. Name of Contractor: National Court Research	
		8. EIN 27-0473661 SSN	
9. Is Contractor a California Public Pension Plan Retiree? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO If yes: Name of Public Pension Plan: Date of Retirement:			
10. Does Contractor have a personal relationship in a direct line of supervision in your Department? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO If yes, please describe relationship: Does Contractor have a personal relationship with someone in another Department? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO If yes, please provide Department and describe relationship:			
11. Has County contracted with Contractor previously during this fiscal year? <input type="checkbox"/> YES <input checked="" type="checkbox"/> NO Please list County department if other than the department listed on number 1 above:			
12. Effective Date: Original Contract: 12/1/25 This amendment:		13. Termination Date: 12/1/28 By this amendment:	
14. Contract Budget: Original Contract Amount: \$ 255,000 Total of Previous Amendments: \$ Current Amendment: \$ Total Amount of Contract \$ 255,000		15. Payment Terms: <input type="checkbox"/> Prepaid <input checked="" type="checkbox"/> Arrears <input checked="" type="checkbox"/> Monthly <input type="checkbox"/> Quarterly <input type="checkbox"/> Progress <input type="checkbox"/> Other <input type="checkbox"/> Fixed <input type="checkbox"/> Actual <input type="checkbox"/> Estimate	
		16. Source of Funds: <input type="checkbox"/> Fed/State Grant <input checked="" type="checkbox"/> Fed/State Funding <input type="checkbox"/> County Specify: _ Fed Catalog No: State Legislation: <input type="checkbox"/> AB <input type="checkbox"/> SB	
17. Fund: 369 Budget Unit: 2488 Sub-object: 2239		18. Current Appropriation Sufficient? <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
19. Proposed Board of Supervisors Agenda Date, if required. Please attach agenda summary and ATR request. 11/18/25			
20. Remarks			
21. Signature Route:			
 Tina Milliken (Nov 4, 2025 16:46:50 PST) Department Contract Administrator Tina Milliken Email tmilliken@solanocounty.gov		HR Analyst (for Contract Employees) or General Liabilities (for insurance changes)  Megan Richards Email meRichards@solanocounty.gov	
Contractor Signatory Name Dyan Delgado-Garcia (Informational only) Email dgarcia@national-court-research.com		CAO Analyst  Ian M. Goldberg Email imgoldberg@solanocounty.gov	
 Liane L. Peck Email lpeck@solanocounty.gov		Authorizing Signature (CAO/DH) Ian M. Goldberg	
 Lee Axelrad (Nov 5, 2025 10:09:42 PST) County Counsel Reviewer Lee Axelrad Email laxelrad@solanocounty.gov			



County of Solano
Standard Contract

Project: Service of Process

For County Use Only
CONTRACT NUMBER:
(Dept., Division, FY, #)

BUDGET ACCOUNT:

SUBJECT ACCOUNT:

1. This Contract is entered into between the County of Solano and the Contractor named below:

National Court Research

Corporation

CONTRACTOR'S NAME

FORM OF BUSINESS (e.g., Limited Liability Corporation)

2. The Term of this Contract is:

December 1, 2025 through December 1, 2028

3. The maximum amount of this Contract is:

85,000 per year for 3 years for a total of \$255,000.

\$

4. The parties agree to comply with the terms and conditions of the following exhibits which are by this reference made a part of this Contract:

Exhibit A - Scope of Work

Exhibit B - Budget Detail and Payment Provision

Exhibit C - General Terms and Conditions

Exhibit D - Special Terms and Conditions

This Contract is made on November 4, 2025.

Table with 2 columns: CONTRACTOR and COUNTY OF SOLANO. Rows include contractor name, signature, printed name, address, and authorized signatures from the county administrator and county counsel.

CONTRACT MUST BE EXECUTED BEFORE WORK CAN COMMENCE

**EXHIBIT A**  
**SCOPE OF WORK**

**CONTRACTOR SHALL BE RESPONSIBLE FOR THE FOLLOWING DUTIES:**

A. SPECIFIC SERVICES

1. Contractor shall perform field service of civil and criminal legal documents, including, but not limited to, subpoenas, orders to show cause, summons and complaints, and notice of motions.
2. Documents to be served shall be transmitted electronically on a daily basis, except County recognized holidays, from Solano County Department of Child Support Services (hereafter "County") through a secure electronic email transmission. This does not preclude Contractor from serving process on these holidays. Contractor will be provided with a list of County holidays.
3. Contractor must print service packets daily and provide County with confirmation of the documents received by 9:00 a.m. the following business day.
4. If no specific date is assigned by County, Contractor shall assign a service date of twenty (20) days from the date of receipt of the documents to be serviced.
5. When given at least seven (7) calendar days' notice, Contractor shall attempt to serve documents no later than (21) twenty-one days prior to scheduled court date; such service shall also include subservice of documents, as allowed by Code of Civil Procedure Section §415.20.
6. Contractor shall make at least three (3) service attempts and meet due diligence requirements prior to substitute service. Due diligence requirements include making three (3) service attempts on three different days, at least one (1) attempted service prior to 7:00 a.m., at least one (1) attempted service after 5:00 p.m., and at least one attempted service between the hours of 8:00 a.m. and 5:00 p.m. For service packages with only a business address, Contractor may make substituted service on the first (1<sup>st</sup>) attempt only if business will not allow Contractor to perform a personal service. In this instance Contractor may make substituted service on the first (1<sup>st</sup>) attempt and is not required to conform to due diligence requirements related to residence address.
7. The first service attempt is to be performed within five (5) business days from the date of receipt of the service packet for the local service area, and five (5) days for the non-local service area, and ten (10) days for out of state serves. First service attempt must be documented on field notes and declarations of due diligence.
8. Contractor shall exercise independent judgment as to when it is appropriate to conduct on-site locate work in conjunction with attempted services. If service cannot be accomplished at the address provided, the server will attempt to obtain a forwarding address or employment information from current residents, neighbors, and apartment managers. If successful information is obtained through this activity, Contractor shall follow through and attempt to secure service based on the information obtained. If such

- attempts prove to be unsuccessful, the server will notify County via email that service was unsuccessful and request new locate information from County.
9. If documents are not served within twenty (20) days of receipt, or if documents contain “bad address”, Contractor shall email designated contact person at County advising that service was unsuccessful within 48 hours and requesting new locate information from County. County will respond within 48 hours to request. If new locate information is available, Contractor will have an additional twenty (20) days to attempt service using new locate information. If no new information is available, Contractor shall return “Non-Service Report” within 5 business days and shred the service package. No service packages will be returned to County.
  10. Contractor shall, upon request, provide County with any “locate” information that may have become known through the attempts to effect service that is different from information provided by County at the time of referral including, but not limited to, home address, telephone number, employer address, employer telephone number, address where service was affected, and any discovered “hangouts” frequented by the person to be served.
  11. Contractor’s employees shall provide the Defendant with a brief description of the documents served and encourage the party to contact the County.
  12. Contractor shall furnish County with an accurate description of the person served and the address where service was accomplished. When service cannot be completed, the server, when sending email to inform County of unsuccessful service, should provide a statement as to why service was not completed, and a recounting of attempts made at service. Contractor shall provide information in the email about phone calls made, names of individuals contacted, or any other information that documents the unsuccessful attempt.
  13. In the event County cancels a request for service of process prior to Contractor making a first attempt at service, the County shall not be charged. If one or more attempts at service have been made at time of cancellation, the appropriate non-service fee will be applied.
  14. Contractor shall return completed proofs of service, and, in the case of sub-service, declarations of due diligence to County within five (5) business days after the service if the service is within the local service area and within fourteen (14) days if outside Contractor’s normal service area.
  15. Contractor agrees to immediately contact County if Contractor determines that performing the requested service might endanger Contractor personnel.
  16. Contractor shall attempt service of rush documents within 24 hours of receipt of documents. Daily attempts should occur until successful service of documents.
  17. Contractor shall have a mechanism of reporting real-time status of each outstanding case to County from the time Contractor has County documents in its possession. Contractor shall, in the event of a direct inquiry from County, respond to emails within 1 hour of receipt and have a resolution of the inquiry within four (4) hours of receipt.

18. Contractor shall be available to testify at any court hearing at no additional cost to COUNTY. In the event that a Contractor employed independent contractor is needed to testify in court and does not agree to make an appearance voluntarily, County will issue a subpoena to that independent contractor requiring him/her to appear and testify in court.
19. Contractor shall provide county staff with their own secure log in and password to Contractor's service web portal allowing for up-to-date statuses 24 hours a day, seven (7) days a week.
20. Contractor agrees to furnish County with an itemized list of charges each month. A summary detail sheet is to be included providing the following information: County case number, date of service for each service request being billed, name of person served, the results of the service, the charge associated with that request (including service area), total invoice amount, and contract year-to-date invoice amount. Incomplete or inaccurate invoices will be returned to Contractor for correction.
21. Contractor shall provide electronically a bi-weekly report including the following: (1) a report on all cases that have been referred for service. The status of these reports will detail the current status of all cases referred by County which are still in the Contractor's inventory and will include the case reference number and the date the case was received by Contractor.
22. Contractor shall assign a contract supervisor and one administrative/clerical staff to manage the incoming work from Solano DCSS, including updating document status and proof of service, as well as invoicing and monthly reporting.
23. Contractor shall provide electronically a monthly report including the following: (1) the total number of legal documents referred by County during the month; (2) a summary of the number and percentage of successful and unsuccessful serves by County; (3) total number and percentage of unsuccessful serves due to "bad address" or "not found".
24. Contractor shall implement a quality control plan as outlined in their proposal dated October 1, 2025.
25. Nothing in this Agreement precludes County from utilizing other private process serving agencies or other Local Child Support Agencies (LCSA's). Nor shall this Agreement preclude County employees from performing service of process for County under any circumstances.
26. Contractor shall make provision for service of documents outside normal business hours as is necessary to complete service of process.
27. Contractor shall provide procedures for County staff to contact Contractor after normal business hours.
28. Contractor may use other duly qualified process serving agencies for service of documents outside of the Contractors specified service areas.
29. Contractor shall provide occasional "stake out" service and shall obtain prior approval for the time spent and total cost from County for each "stake out" performed.

## B. LEGAL REQUIREMENTS

1. Contractor, whenever possible, shall attempt and perform personal service by delivery of the service documents to the individual named.
2. Where personal service is accomplished, it must be documented in a proof of service containing the following information:
  - a. Identify documents served; name of the person served; the time, date, location, and manner of service; sign and date by the service agent, stating the County in which he/she is registered and his/her registration number.
  - b. The County shall be provided with one (1) original proof of service and one (1) copy.
  - c. Contractor understands and agrees that authority to sign a Proof of Service cannot be delegated. Contractor shall submit to the County only Proofs of Service signed by the agent who has performed the service.
3. Where personal service is not possible, Contractor will attempt substituted service on the individual named, which will include the following steps:
  - a. The service packet will be left at the named individual's dwelling house ("usual place of abode"), usual place of business, or usual mailing address (other than a U.S. Postal Service);
  - b. Leave the service packet with a "competent member of the household" or person "apparently in charge of his/her office or place of business," at least 18 years old, "...who shall be informed of the contents thereof."
  - c. Thereafter, a second copy of the service packet is to be mailed (first class mail, postage prepaid) to the named individual at the place where the copies were left, within 5 days of sub-serving.
  - d. All substituted services shall be accompanied by a valid proof of service, with an attached affidavit of due diligence documenting that service was attempted on three different days at three different times of day. Thereafter, the Proof of Service on Affidavit must evidence a subsequent mailing to the address where the substituted service was performed.
  - e. If it appears that a successful service may not be possible, Contractor shall carefully evaluate the facts involved in the situation to determine if there is some evidence of service evasion on the part of the individual named. All such evidence will be carefully documented in field notes that may be incorporated into the document on Non-service.
  - f. Under no circumstances will Orders to Show Cause be substitute served. Such services will not be eligible for compensation.
4. Contractor shall observe all applicable state and federal laws pertaining to the handling and confidentiality of service materials.

5. Contractor shall be required to abide by all applicable Federal and State laws and regulations, including, but not limited to:
  - a. California Code of Civil Procedures § 708.110
  - b. California Code of Civil Procedures § 1005(13) (b)
  - c. California Family Code § 4009
  - d. Family Code § 17212(b) (3)

**C. QUALITY ASSURANCE**

1. Contractor must maintain a log, database, or other records to track individual cases.
2. Contractor must tightly control time intervals of when legal papers are retrieved from County, when process is served and when forms are returned to County.
3. Contractor must maintain and provide access to real-time case status information for child support cases.
4. Any unusual patterns of service or irregularities in service shall be reported promptly to County.

**D. FUNDING SOURCE REQUIREMENTS/COMPLIANCE**

The State of California Department of Child Support Services serves as the funding source for County. Changes to child support processes may be mandated by the State, requiring modification to this Contract during the course of this Contract's term. Contractor shall be required to comply with all mandated changes.

**COUNTY SHALL BE RESPONSIBLE FOR THE FOLLOWING DUTIES**

1. Transmit all documents to be served via secured electronic delivery on a daily basis.
2. Provide Service Instruction Sheet (SIS) for each service document. The SIS shall include the DCSS case number and shall specify instructions for service, including any known information which would improve the chances of a successful serve. A court date will also be provided if the matter is scheduled for a hearing.
3. Provide photos, when available for "hard serves" or as requested by Contractor to accomplish a successful serve.
4. Provide responses via email to Contractor locate inquiries within 48 hours of receipt of inquiry.

**EXHIBIT B**  
**BUDGET DETAIL AND PAYMENT PROVISIONS**

**1. COMPENSATION**

The following are the only fees chargeable under the scope of this contract. Any request for services not listed below must be negotiated prior to effecting service.

National Court Research Process Service Fee Schedule

1. Total cost of successful service of process in Solano and Sacramento Counties	\$55.00
2. Total cost of successful service of process in Alameda and Contra Costa Counties	\$58.00
3. Total cost of successful service of process in Napa County	\$60.00
4. Total cost of successful service of process in San Francisco, Sonoma and Yolo Counties	\$62.00
5. Total cost of successful service of process outside of items 1 through 4, but within California	\$65.00
6. Total cost of successful service of process outside of California, but within the United States and International	\$150.00
7. Total cost of unsuccessful service of process in Solano and Sacramento Counties	\$55.00
8. Total cost of unsuccessful service of process in Alameda and Contra Costa Counties	\$58.00
9. Total cost of unsuccessful service of process in Napa County	\$60.00
10. Total cost of unsuccessful service of process in San Francisco, Sonoma and Yolo Counties	\$62.00
11. Total cost of unsuccessful service of process outside of items 1 through 4, but within CA	\$65.00
12. Total cost of unsuccessful service of process outside of California, but within the United States and International	\$150.00

13. Total cost of a recalled service in which attempts have already been made in Solano and Sacramento Counties	\$55.00
14. Total cost of a recalled service in which attempts have already been made in Alameda and Contra Costa Counties	\$58.00
15. Total cost of a recalled service in which attempts have already been made in Napa County.	\$60.00
16. Total cost of a recalled service in which attempts have already been made in San Francisco, Sonoma and Yolo Counties	\$62.00
17. Total cost of a recalled service in which attempts have already been made outside of item 1 through 4, but within California	\$65.00
18. Total cost of a recalled service in which attempts have already been made outside of California, but within United States and International	\$150.00
19. Total cost of any rush service request within item 1 through 5 (attempts to be made same day or the very next calendar day).	\$30.00
20. Total cost of any rush service request outside CA and International (attempts to be made same day or the very next calendar day).	\$40.00
21. Total cost of a stakeout of any property, residence or business - only upon DCSS request	\$35.00 ½ hour \$75 hour
22. Locate services/Skip Tracing (Performed by office Investigator after pre-approval) depending on scope and only upon DCSS request and prior approval of total cost.	\$40.00
23. Rural service fees may apply to rural/remote locations. "Rural" is defined as areas difficult to access by automobile, densely populated or remote areas located outside of cities or towns, or areas difficult to access as a result of a natural disaster. The rural fees WILL NOT be charged without prior written consent/ authorization from the requesting DCSS staff member.	\$85.00

The same document service fees apply for personal and substituted service. All substituted services will include a declaration of due diligence at no additional charge.

**2. METHOD OF PAYMENT**

Upon submission of an invoice by Contractor, and upon approval of County's representative, County shall pay Contractor monthly in arrears for fees and expenses incurred the prior month, up to the maximum amount provided for on the Standard Contract. Each invoice must specify services rendered, to whom, date of service and the accrued charges.

**EXHIBIT C**  
**GENERAL TERMS AND CONDITIONS**

**1. CLOSING OUT**

A. County will pay Contractor's final request for payment providing Contractor has paid all financial obligations undertaken pursuant to this Contract or any other contract and/or obligation that Contractor may have with the County. If Contractor has failed to pay any obligations outstanding, County will withhold from Contractor's final request for payment the amount of such outstanding financial obligations owed by Contractor. Contractor is responsible for County's receipt of a final request for payment 30 days after termination of this Contract.

B. A final undisputed invoice shall be submitted for payment no later than ninety (90) calendar days following the expiration or termination of this Contract, unless a later or alternate deadline is agreed to in writing by the County. The final invoice must be clearly marked "FINAL INVOICE", thus indicating that all payment obligations of the County under this Contract have ceased and that no further payments are due or outstanding.

C. The County may, at its discretion, choose not to honor any delinquent final invoice if the Contractor fails to obtain prior written approval of an alternate final invoice submission deadline. Written County approval for an alternate final invoice submission deadline shall be sought from the County prior to the expiration or termination of this Contract.

**2. TIME**

Time is of the essence in all terms and conditions of this Contract.

**3. TIME OF PERFORMANCE**

Work will not begin, nor claims paid for services under this Contract until all Certificates of Insurance, business and professional licenses/certificates, IRS ID number, signed W-9 form, or other applicable licenses or certificates are on file with the County's Contract Manager.

**4. TERMINATION**

A. This Contract may be terminated by County or Contractor, at any time, with or without cause, upon 30 days' written notice from one to the other.

B. County may terminate this Contract immediately upon notice of Contractor's malfeasance.

C. Following termination, County will reimburse Contractor for all expenditures made in good faith that are unpaid at the time of termination not to exceed the maximum amount payable under this Contract unless Contractor is in default of this Contract.

**5. SIGNATURE AUTHORITY**

The parties executing this Contract certify that they have the proper authority to bind their respective entities to all terms and conditions set forth in this Contract.

**6. REPRESENTATIONS**

A. County relies upon Contractor's professional ability and training as a material inducement to enter into this Contract. Contractor represents that Contractor will perform the work according to generally accepted professional practices and standards and the requirements of applicable federal, state and local laws. County's acceptance of Contractor's work shall not constitute a waiver or release of Contractor from professional responsibility.

B. Contractor further represents that Contractor possesses current valid appropriate licensure, including, but not limited to, driver's license, professional license, certificate of tax-exempt status, or permits, required to perform the work under this Contract.

## 7. INSURANCE

A. Without limiting Contractor's obligation to indemnify County, Contractor must procure and maintain for the duration of the Contract insurance against claims for injuries to persons or damages to property which may arise from or in connection with the performance of the work under this Contract and the results of that work by Contractor, Contractor's agents, representatives, employees or subcontractors.

B. Minimum Scope of Insurance  
Coverage must be at least as broad as:

- (1) Insurance Services Office Commercial General Liability coverage (occurrence Form CG 00 01).
- (2) Insurance Services Office Form Number CA 00 01 covering Automobile Liability, Code 1 (any auto).
- (3) Workers' Compensation insurance as required by the State of California and Employer's Liability Insurance.

C. Minimum Limits of Insurance  
Contractor must maintain limits no less than:

- |   |   |   |
|---|---|---|
| (1) General Liability:<br>(Including operations, products<br>and completed operations.) | <b>\$2,000,000</b>                      | per occurrence for bodily injury, personal injury and property damage, or the full per occurrence limits of the policy, whichever is greater. If Commercial General Liability insurance or other form with a general aggregate limit is used, either the general aggregate limit shall apply separately to this project/location or the general aggregate limit shall be twice the required occurrence limit. |
| (2) Automobile Liability:   | <b>\$1,000,000</b>                      | per accident for bodily injury and property damage.   |
| (3) Workers' Compensation:  | As required by the State of California. |   |
| (4) Employer's Liability:   | <b>\$1,000,000</b>                      | per accident for bodily injury or disease.  |

D. Additional Insurance Coverage

To the extent coverage is applicable to Contractor's services under this Contract, Contractor must maintain the following insurance coverage:

- (1) Cyber Liability:                   **\$1,000,000**           per incident with the aggregate limit twice the required limit to cover the full replacement value of damage to, alteration of, loss of, or destruction of electronic data and/or information property of the County that will be in the care, custody or control of Contractor under this Contract.
  
- (2) Professional Liability:           **\$2,000,000**           combined single limit per claim and in the aggregate. The policy shall remain in full force and effect for no less than 5 years following the completion of work under this Contract.

E. If Contractor maintains higher limits than the minimums shown above, County is entitled to coverage for the higher limits maintained by Contractor. Any insurance proceeds in excess of the specified limits and coverage required, which are applicable to a given loss, shall be available to the County. No representation is made that the minimums shown above are sufficient to cover the indemnity or other obligations of the Contractor under this Contract.

F. Deductibles and Self-Insured Retentions

Any deductibles or self-insured retentions must be declared to and approved by County. At the option of County, either:

- (1) The insurer will reduce or eliminate such deductibles or self-insured retentions with respect to County, its officers, officials, agents, employees and volunteers; or
- (2) Contractor must provide a financial guarantee satisfactory to County guaranteeing payment of losses and related investigations, claim administration, and defense expenses.

G. Other Insurance Provisions

(1) The general liability and automobile liability policies must contain, or be endorsed to contain, the following provisions:

(a) The County of Solano, its officers, officials, agents, employees, and volunteers must be included as additional insureds with respect to liability arising out of automobiles owned, leased, hired or borrowed by or on behalf of Contractor; and with respect to liability arising out of work or operations performed by or on behalf of Contractor including materials, parts or equipment furnished in connection with such work or operations. General Liability coverage shall be provided in the form of an Additional Insured endorsement (CG 20 10 11 85 or both CG 20 10 and CG 20 37 if later ISO revisions are used or the equivalent) to Contractor's insurance policy, or as a separate owner's policy. The insurance afforded to the additional insureds shall be at least as broad as that afforded to the first named insured.

(b) For any claims related to work performed under this Contract, Contractor's insurance coverage must be primary insurance with respect to the County of Solano, its officers, officials, agents, employees, and volunteers. Any insurance maintained by County, its officers,

officials, agents, employees, or volunteers is excess of Contractor's insurance and shall not contribute to it.

(2) If Contractor's services are technologically related, Professional Liability coverage shall include, but not be limited to claims involving infringement of intellectual property, copyright, trademark, invasion of privacy violations, information theft, release of private information, extortion and network security. The policy shall provide coverage for breach response costs as well as regulatory fines and penalties as well as credit monitoring expenses with limits sufficient to respond to such obligations. The policy shall also include, or be endorsed to include, property damage liability coverage for damage to, alteration of, loss of, or destruction of electronic data and/or information "property" of the County in the care, custody, or control of the Contractor. If not covered under the Contractor's Professional Liability policy, such "property" coverage of the County may be endorsed onto the Contractor's Cyber Liability Policy.

(3) Should any of the above described policies be cancelled prior to the policies' expiration date, Contractor agrees that notice of cancellation will be delivered in accordance with the policy provisions.

H. Waiver of Subrogation

(1) Contractor agrees to waive subrogation which any insurer of Contractor may acquire from Contractor by virtue of the payment of any loss. Contractor agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation.

(2) The Workers' Compensation policy must be endorsed with a waiver of subrogation in favor of County for all work performed by Contractor, its employees, agents and subcontractors.

I. Acceptability of Insurers

Insurance is to be placed with insurers with a current A.M. Best's rating of no less than A:VII unless otherwise acceptable to County.

J. Verification of Coverage

(1) Contractor must furnish County with original certificates and endorsements effecting coverage required by this Contract.

(2) The endorsements should be on forms provided by County or, if on other than County's forms, must conform to County's requirements and be acceptable to County.

(3) County must receive and approve all certificates and endorsements before work commences.

(4) However, failure to provide the required certificates and endorsements shall not operate as a waiver of these insurance requirements.

(5) County reserves the right to require complete, certified copies of all required insurance policies, including endorsements affecting the coverage described above at any time.

**8. BEST EFFORTS**

Contractor represents that Contractor will at all times faithfully, industriously and to the best of its ability, experience and talent, perform to County's reasonable satisfaction.

## 9. DEFAULT

A. If Contractor defaults in Contractor's performance, County shall promptly notify Contractor in writing. If Contractor fails to cure a default within 30 days after notification, or if the default requires more than 30 days to cure and Contractor fails to commence to cure the default within 30 days after notification, then Contractor's failure shall constitute cause for termination of this Contract.

B. If Contractor fails to cure default within the specified period of time, County may elect to cure the default and any expense incurred shall be payable by Contractor to County. The contract may be terminated at County's sole discretion.

C. If County serves Contractor with a notice of default and Contractor fails to cure the default, Contractor waives any further notice of termination of this Contract.

D. If this Contract is terminated because of Contractor's default, County shall be entitled to recover from Contractor all damages allowed by law.

## 10. INDEMNIFICATION

A. Contractor will indemnify, hold harmless and assume the defense of the County of Solano, its officers, employees, agents and elective and appointive boards from all claims, losses, damages, including property damages, personal injury, death and liability of every kind, directly or indirectly arising from Contractor's operations or from any persons directly or indirectly employed by, or acting as agent for, Contractor, excepting the sole negligence or willful misconduct of the County of Solano. This indemnification shall extend to claims, losses, damages, injury and liability for injuries occurring after completion of Contractor's services, as well as during the progress of rendering such services.

B. Acceptance of insurance required by this Contract does not relieve Contractor from liability under this indemnification clause. This indemnification clause shall apply to all damages or claims for damages suffered by Contractor's operations regardless if any insurance is applicable or not.

## 11. INDEPENDENT CONTRACTOR

A. Contractor is an independent contractor and not an agent, officer or employee of County. The parties mutually understand that this Contract is between two independent contractors and is not intended to and shall not be construed to create the relationship of agent, servant, employee, partnership, joint venture or association.

B. Contractor shall have no claim against County for employee rights or benefits including, but not limited to, seniority, vacation time, vacation pay, sick leave, personal time off, overtime, medical, dental or hospital benefits, retirement benefits, Social Security, disability, Workers' Compensation, unemployment insurance benefits, civil service protection, disability retirement benefits, paid holidays or other paid leaves of absence.

C. Contractor is solely obligated to pay all applicable taxes, deductions and other obligations including, but not limited to, federal and state income taxes, withholding, Social Security, unemployment, disability insurance, Workers' Compensation and Medicare payments.

D. Contractor shall indemnify and hold County harmless from any liability which County may incur because of Contractor's failure to pay such obligations nor shall County be responsible for any employer-related costs not otherwise agreed to in advance between the County and Contractor.

E. As an independent contractor, Contractor is not subject to the direction and control of County except as to the final result contracted for under this Contract. County may not require Contractor to change Contractor's manner of doing business, but may require redirection of efforts to fulfill this Contract.

F. Contractor may provide services to others during the same period Contractor provides service to County under this Contract.

G. Any third persons employed by Contractor shall be under Contractor's exclusive direction, supervision and control. Contractor shall determine all conditions of employment including hours, wages, working conditions, discipline, hiring and discharging or any other condition of employment.

H. As an independent contractor, Contractor shall indemnify and hold County harmless from any claims that may be made against County based on any contention by a third party that an employer-employee relationship exists under this Contract.

I. Contractor, with full knowledge and understanding of the foregoing, freely, knowingly, willingly and voluntarily waives the right to assert any claim to any right or benefit or term or condition of employment insofar as they may be related to or arise from compensation paid hereunder.

## 12. RESPONSIBILITIES OF CONTRACTOR

A. The parties understand and agree that Contractor possesses the requisite skills necessary to perform the work under this Contract and County relies upon such skills. Contractor pledges to perform the work skillfully and professionally. County's acceptance of Contractor's work does not constitute a release of Contractor from professional responsibility.

B. Contractor verifies that Contractor has reviewed the scope of work to be performed under this Contract and agrees that in Contractor's professional judgment, the work can and shall be completed for costs within the maximum amount set forth in this Contract.

C. To fully comply with the terms and conditions of this Contract, Contractor shall:

(1) Establish and maintain a system of accounts for budgeted funds that complies with generally accepted accounting principles for government agencies;

(2) Document all costs by maintaining complete and accurate records of all financial transactions associated with this Contract, including, but not limited to, invoices and other official documentation that sufficiently support all charges under this Contract;

(3) Submit monthly reimbursement claims for expenditures that directly benefit Solano County;

(4) Be liable for repayment of any disallowed costs identified through quarterly reports, audits, monitoring or other sources; and

(5) Retain financial, programmatic, client data and other service records for 3 years from the date of the end of the contract award or for 3 years from the date of termination, whichever is later.

## 13. COMPLIANCE WITH LAW

A. Contractor shall comply with all federal, state and local laws and regulations applicable to Contractor's performance, including, but not limited to, licensing, employment and purchasing practices, wages, hours and conditions of employment.

B. To the extent federal funds are used in whole or in part to fund this Contract, Contractor specifically agrees to comply with Executive Order 11246 entitled "Equal Employment Opportunity", as amended and supplemented in Department of Labor regulations; the Copeland "Anti-Kickback" Act (18 U.S.C. §874) and its implementing regulations (29 C.F.R. part 3); the Clean Air Act (42 U.S.C. §7401 et seq.); the Clean Water Act (33 U.S.C. §1251); and the Energy Policy and Conservation Act (Pub. L. 94-165).

C. Contractor represents that it will comply with the applicable cost principles and administrative requirements including claims for payment or reimbursement by County as set forth in 2 C.F.R. part 200, as currently enacted or as may be amended throughout the term of this Contract.

#### 14. CONFIDENTIALITY

A. Contractor shall prevent unauthorized disclosure of names and other client-identifying information, except for statistical information not identifying a particular client receiving services under this Contract.

B. Contractor shall not use client specific information for any purpose other than carrying out Contractor's obligations under this Contract.

C. Contractor shall promptly transmit to County all requests for disclosure of confidential information.

D. Except as otherwise permitted by this Contract or authorized by law, Contractor shall not disclose any confidential information to anyone other than the State of California without prior written authorization from County.

E. For purposes of this section, identity shall include, but not be limited to, name, identifying number, symbol or other client identifying particulars, such as fingerprints, voice print or photograph. Client shall include individuals receiving services pursuant to this Contract.

#### 15. CONFLICT OF INTEREST

A. Contractor represents that Contractor and/or Contractor's employees and/or their immediate families and/or Board of Directors and/or officers have no interest, including, but not limited to, other projects or independent contracts, and shall not acquire any interest, direct or indirect, including separate contracts for the work to be performed hereunder, which conflicts with the rendering of services under this Contract. Contractor shall employ or retain no such person while rendering services under this Contract. Services rendered by Contractor's associates or employees shall not relieve Contractor from personal responsibility under this clause.

B. Contractor has an affirmative duty to disclose to County in writing the name(s) of any person(s) who have an actual, potential or apparent conflict of interest.

#### 16. DRUG FREE WORKPLACE

Contractor represents that Contractor is knowledgeable of Government Code section 8350 et seq., regarding a drug free workplace and shall abide by and implement its statutory requirements.

#### 17. HEALTH AND SAFETY STANDARDS

Contractor shall abide by all health and safety standards set forth by the State of California and/or the County of Solano pursuant to the Injury and Illness Prevention Program. If applicable, Contractor must receive all health and safety information and training from County.

#### 18. CHILD/ADULT ABUSE

If services pursuant to this Contract will be provided to children and/or elder adults, Contractor represents that Contractor is knowledgeable of the Child Abuse and Neglect Reporting Act (Penal Code section 11164 et seq.) and the Elder Abuse and Dependent Adult Civil Protection Act (Welfare and Institutions Code section 15600 et seq.) requiring reporting of suspected abuse.

**19. INSPECTION**

Authorized representatives of County, the State of California and/or the federal government may inspect and/or audit Contractor's performance, place of business and/or records pertaining to this Contract.

**20. NONDISCRIMINATION**

A. In rendering services under this Contract, Contractor shall comply with all applicable federal, state and local laws, rules and regulations and shall not discriminate based on age, ancestry, color, gender, marital status, medical condition, national origin, physical or mental disability, race, religion, sexual orientation, or other protected status.

B. Further, Contractor shall not discriminate against its employees, which includes, but is not limited to, employment upgrading, demotion or transfer, recruitment or recruitment advertising, layoff or termination, rates of pay or other forms of compensation and selection for training, including apprenticeship.

**21. SUBCONTRACTOR AND ASSIGNMENT**

A. Services under this Contract are deemed to be personal services.

B. Subject to any required state or federal approval, Contractor shall not subcontract any work under this Contract without the prior written consent of the County's Contract Manager nor assign this Contract or monies due without the prior written approval of the County's applicable Department Head or his or her designee and the County Administrator.

C. If County consents to the use of subcontractors, Contractor shall require and verify that its subcontractors maintain insurance meeting all the requirements stated in Section 7 above.

D. Assignment by Contractor of any monies due shall not constitute an assignment of the Contract.

**22. UNFORESEEN CIRCUMSTANCES**

Contractor is not responsible for any delay caused by natural disaster, war, civil disturbance, labor dispute or other cause beyond Contractor's reasonable control, provided Contractor gives written notice to County of the cause of the delay within 10 days of the start of the delay.

**23. OWNERSHIP OF DOCUMENTS**

A. County shall be the owner of and shall be entitled to possession of any computations, plans, correspondence or other pertinent data and information gathered by or computed by Contractor prior to termination of this Contract by County or upon completion of the work pursuant to this Contract.

B. No material prepared in connection with the project shall be subject to copyright in the United States or in any other country.

**24. NOTICE**

A. Any notice necessary to the performance of this Contract shall be given in writing by personal delivery or by prepaid first-class mail addressed as stated on the first page of this Contract.

B. If notice is given by personal delivery, notice is effective as of the date of personal delivery.

If notice is given by mail, notice is effective as of the day following the date of mailing or the date of delivery reflected upon a return receipt, whichever occurs first.

## 25. NONRENEWAL

Contractor acknowledges that there is no guarantee that County will renew Contractor's services under a new contract following expiration or termination of this Contract. Contractor waives all rights to notice of non-renewal of Contractor's services.

## 26. COUNTY'S OBLIGATION SUBJECT TO AVAILABILITY OF FUNDS

A. The County's obligation under this Contract is subject to the availability of authorized funds. The County may terminate the Contract, or any part of the Contract work, without prejudice to any right or remedy of the County, for lack of appropriation of funds. If expected or actual funding is withdrawn, reduced or limited in any way prior to the expiration date set forth in this Contract, or any subsequent amendment, the County may, upon written Notice to the Contractor, terminate this Contract in whole or in part.

B. Payment shall not exceed the amount allowable for appropriation by the Board of Supervisors. If the Contract is terminated for non-appropriation of funds:

- i. The County will be liable only for payment in accordance with the terms of this Contract for services rendered prior to the effective date of termination; and
- ii. The Contractor shall be released from any obligation to provide further services pursuant to this Contract that are affected by the termination.

C. Funding for this Contract beyond the current appropriation year is conditional upon appropriation by the Board of Supervisors of sufficient funds to support the activities described in this Contract. Should such an appropriation not be approved, this Contract will terminate at the close of the current appropriation year.

D. This Contract is void and unenforceable if all or parts of federal or state funds applicable to this Contract are not available to County. If applicable funding is reduced, County may either:

- (1) Cancel this Contract; or,
- (2) Offer a contract amendment reflecting the reduced funding.

## 27. CHANGES AND AMENDMENTS

A. County may request changes in Contractor's scope of services. Any mutually agreed upon changes, including any increase or decrease in the amount of Contractor's compensation, shall be effective when incorporated in written amendments to this Contract.

B. The party desiring the revision shall request amendments to the terms and conditions of this Contract in writing. Any adjustment to this Contract shall be effective only upon the parties' mutual execution of an amendment in writing.

C. No verbal agreements or conversations prior to execution of this Contract or requested amendment shall affect or modify any of the terms or conditions of this Contract unless reduced to writing according to the applicable provisions of this Contract.

## 28. CHOICE OF LAW

The parties have executed and delivered this Contract in the County of Solano, State of California. The laws of the State of California shall govern the validity, enforceability or interpretation of this Contract.

Solano County shall be the venue for any action or proceeding, in law or equity that may be brought in connection with this Contract.

**29. HEALTH INSURANCE PORTABILITY AND ACCOUNTABILITY ACT**

Contractor represents that it is knowledgeable of the Health Insurance Portability and Accountability Act of 1996 (“HIPAA”) and its implementing regulations issued by the U.S. Department of Health and Human Services (45 C.F.R. parts 160-64) regarding the protection of health information obtained, created, or exchanged as a result of this Contract and shall abide by and implement its statutory requirements.

**30. WAIVER**

Any failure of a party to assert any right under this Contract shall not constitute a waiver or a termination of that right, under this Contract or any of its provisions.

**31. CONFLICTS IN THE CONTRACT DOCUMENTS**

The Contract documents are intended to be complementary and interpreted in harmony so as to avoid conflict. In the event of conflict in the Contract documents, the parties agree that the document providing the highest quality and level of service to the County shall supersede any inconsistent term in these documents.

**32. FAITH BASED ORGANIZATIONS**

A. Contractor agrees and acknowledges that County may make funds available for programs or services affiliated with religious organizations under the following conditions: (a) the funds are made available on an equal basis as for programs or services affiliated with non-religious organizations; (b) the program funded does not have the substantial effect of supporting religious activities; (c) the funding is indirect, remote, or incidental to the religious purpose of the organization; and (d) the organization complies with the terms and conditions of this Contract.

B. Contractor agrees and acknowledges that County may not make funds available for programs or services affiliated with a religious organization (a) that has denied or continues to deny access to services on the basis of any protected class; (b) will use the funds for a religious purpose; (c) will use the funds for a program or service that subjects its participants to religious education.

C. Contractor agrees and acknowledges that all recipients of funding from County must: (a) comply with all legal requirements and restrictions imposed upon government-funded activities set forth in Article IX, section 8 and Article XVI, section 5 of the California Constitution and in the First Amendment to the United States Constitution; and (b) segregate such funding from all funding used for religious purposes.

**33. PRICING**

Should Contractor, at any time during the term of this Contract, provide the same goods or services under similar quantity, terms and conditions to one or more counties in the State of California at prices below those set forth in this Contract, then the parties agree to amend this Contract so that such lower prices shall be extended immediately to County for all future services.

### **34. USE OF PROVISIONS, TERMS, CONDITIONS AND PRICING BY OTHER PUBLIC AGENCIES**

Contractor and County agree that the terms of this Contract may be extended to any other public agency located in the State of California, as provided for in this section. Another public agency wishing to use the provisions, terms, and pricing of this Contract to contract for equipment and services comparable to that described in this Contract shall be responsible for entering into its own contract with Contractor, as well as providing for its own payment provisions, making all payments, and obtaining any certificates of insurance and bonds that may be required. County is not responsible for providing to any other public agency any documentation relating this Contract or its implementation. Any public agency that uses provisions, terms, or pricing of this Contract shall by virtue of doing so be deemed to indemnify and hold harmless County from all claims, demands, or causes of actions of every kind arising directly or indirectly with the use of this Contract. County makes no guarantee of usage by other users of this Contract nor shall the County incur any financial responsibility in connection with any contracts entered into by another public agency. Such other public agency shall accept sole responsibility for placing orders and making payments to Contractor.

### **35. DISBARMENT OR SUSPENSION OF CONTRACTOR**

A. Contractor represents that its officers, directors and employees (i) are not currently excluded, debarred, or otherwise ineligible to participate in a federally funded program; (ii) have not been convicted of a criminal offense related to the provision of federally funded items or services nor has been previously excluded, debarred, or otherwise declared ineligible to participate in any federally funded programs, and (iii) are not, to the best of its knowledge, under investigation or otherwise aware of any circumstances which may result in Contractor being excluded from participation in federally funded programs.

B. For purposes of this Contract, federally funded programs include any federal health program as defined in 42 USC § 1320a-7b(f) (the "Federal Healthcare Programs") or any state healthcare programs.

C. This representation and warranty shall be an ongoing representation and warranty during the term of this Contract and Contractor must immediately notify the County of any change in the status of the representation and warranty set forth in this section.

D. If services pursuant to this Contract involve federally-funded programs, Contractor agrees to provide certification of non-suspension with submission of each invoice. Failure to submit certification with invoices will result in a delay in County processing Contractor's payment.

### **36. EXECUTION IN COUNTERPARTS**

This Contract may be executed in two or more counterparts, each of which together shall be deemed an original, but all of which together shall constitute one and the same instrument, it being understood that all parties need not sign the same counterpart. In the event that any signature is delivered by facsimile or electronic transmission (e.g., by e-mail delivery of a ".pdf" format data file), such signature shall create a valid and binding obligation of the party executing (or on whose behalf such signature is executed) with the same force and effect as if such facsimile or electronic signature page were an original signature.

### **37. LOCAL EMPLOYMENT POLICY**

Solano County desires, whenever possible, to hire qualified local residents to work on County

projects. A local resident is defined as a person who resides in, or a business that is located in, Solano County. The County encourages an active outreach program on the part of its contractors, consultants and agents. When local projects require subcontractors, Contractor shall solicit proposals for qualified local residents where possible.

**38. ENTIRE CONTRACT**

This Contract, including any exhibits referenced, constitutes the entire agreement between the parties and there are no inducements, promises, terms, conditions or obligations made or entered into by County or Contractor other than those contained in it.

**EXHIBIT D**  
**SPECIAL TERMS AND CONDITIONS**

**1. CONTRACT EXTENSION**

Notwithstanding Section 2 of the Standard Contract, and unless terminated by either party prior to 12/1/2028, this Agreement shall be automatically extended from 12/1/2028 through 12/1/2030 to allow for continuation of services and sufficient time to complete a novation or renewal contract. Pricing will be renegotiated at that time if applicable.