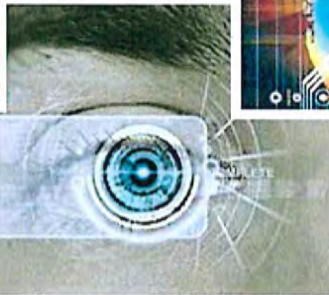


MORPHOTRAK

## Solano County Sheriff's Office

### Phase 1 Upgrades



Agreement #

August 4, 2017

**OT © MORPHO**

# Biometric Products and System Sales Agreement

MorphoTrak, LLC, ("MorphoTrak" or "Seller") having a place of business at 5515 E. La Palma Ave., Suite 100, Anaheim, CA 92807 and the County of Solano, on behalf of the Solano County Sheriff's Office, ("Customer"), having a place of business at 530 Union Ave. - Ste 100, Fairfield, CA 94533, enter into this Biometrics Products and System Sales Agreement ("Agreement"), pursuant to which Customer will purchase and Seller will sell the System or Products, as described below. Seller and Customer may be referred to individually as "party" and collectively as "parties."

For good and valuable consideration, the parties agree as follows:

## **SECTION 1 EXHIBITS**

The Exhibits listed below are incorporated into and made a part of this Agreement. In interpreting this Agreement and resolving any ambiguities, the main body of this Agreement will take precedence over the Exhibits and any inconsistency between Exhibits A through B will be resolved in the order in which they are listed.

Exhibit A - MorphoTrak "Software License Agreement"

Exhibit B – "Scope of Work"

## **SECTION 2 DEFINITIONS**

Capitalized terms used in this Agreement shall have the following meanings:

- 2.1 "Acceptance Tests" means those tests described in the mutually acceptable Acceptance Test Plan.
- 2.2 "Beneficial Use" means when Customer first uses the System or a Subsystem for operational purposes (excluding training or testing).
- 2.3 "Contract Price" means the price for the System or Products, exclusive of any applicable sales or similar taxes and freight charges.
- 2.4 "Effective Date" means that date upon which the last party to sign this Agreement has executed it.
- 2.5 "Equipment" means the equipment listed in the List of Deliverables or List of Products that Customer is purchasing from Seller under this Agreement.
- 2.6 "Infringement Claim" means a third party claim alleging that the Equipment manufactured by MorphoTrak or the MorphoTrak Software infringes upon the third party's United States patent or copyright.
- 2.7 "MorphoTrak" means MorphoTrak, LLC, a Delaware limited liability company.
- 2.8 "MorphoTrak Software" means Software that MorphoTrak or Seller owns.
- 2.9 "Non-MorphoTrak Software" means Software that a party other than MorphoTrak or Seller owns.
- 2.10 "Open Source Software" means software that has its underlying source code freely available to evaluate, copy, and modify. Open Source Software and the terms "freeware" or "shareware" are sometimes used interchangeably.
- 2.11 "Products" means the Equipment and Software provided by Seller under this Agreement.

2.12 "Proprietary Rights" means the patents, patent applications, inventions, copyrights, trade secrets, trademarks, trade names, mask works, know-how, and other intellectual property rights in and to the Equipment and Software, including those created or produced by MorphoTrak or Seller under this Agreement and any corrections, bug fixes, enhancements, updates or modifications to or derivative works from the Software whether made by MorphoTrak or another party.

2.13 "Software" means the MorphoTrak Software and Non-MorphoTrak Software in object code format that is furnished with the System or Equipment and which may be listed on the List of Deliverables or List of Products.

2.14 "Specifications" means the functionality and performance requirements described in the Technical and Implementation Documents.

2.15 "Subsystem" means a major portion of the entire System that performs specific functions or operations as described in the Technical and Implementation Documents.

2.16 "System" means the Equipment, Software, services, supplies, and incidental hardware and materials combined together into a system as more fully described in the Technical and Implementation Documents.

2.17 "System Acceptance" means the Acceptance Tests have been successfully completed.

### **SECTION 3     SCOPE OF AGREEMENT AND TERM**

3.1 SCOPE OF WORK. For System sales, Seller will provide, ship, install and test the System, and perform its other contractual responsibilities, all in accordance with this Agreement. Customer will perform its contractual responsibilities in accordance with this Agreement.

MorphoTrak reserves the right to substitute hardware of equal value with equal or better capability, based upon market availability. If, however, such equipment is unavailable, MorphoTrak will make its best effort to provide a suitable replacement.

3.2 CHANGE ORDERS. Either party may request changes within the general scope of this Agreement. If a requested change causes an increase or decrease in the cost or time required to perform this Agreement, Seller and Customer will agree to an equitable adjustment of the Contract Price, Performance Schedule, or both, and will reflect such adjustment in a change order. Neither party is obligated to perform requested changes until both parties execute a written change order.

Without limiting the generality of the foregoing, additional engineering effort by Seller beyond the scope of the standard product will be quoted at a firm-fixed price based on Seller's current service rates in effect at the time of the change, plus any related travel or administrative expenses. Assistance with training and questions for the Customer's database or any programming, scripting, or review of programs beyond work defined in Exhibit B Scope of Work are excluded from this Agreement.

3.3 TERM. For System sales: Unless otherwise terminated in accordance with the provisions of this Agreement or extended by mutual agreement of the parties, the term of this Agreement shall begin on the Effective Date and shall continue until the date of System Acceptance or expiration of the warranty period as set forth in Section 9, whichever occurs last. A separate Maintenance and Support Agreement will be executed on or before the expiration of this Agreement.

3.4 ADDITIONAL EQUIPMENT, SOFTWARE, OR SERVICES. For three (3) years after the Effective Date of this Agreement, Customer may order additional Equipment, Software, or services provided they are available. Each order must refer to this Agreement and must specify the pricing and delivery terms. Notwithstanding any additional or contrary terms in the order, the applicable provisions of this Agreement (except for pricing, delivery, passage of title and risk of loss to Equipment, warranty

commencement, and payment terms) will govern the purchase and sale of the additional Equipment, Software, or services. Title and risk of loss to additional Equipment will pass at shipment; warranty will commence upon delivery; and payment is due within thirty (30) days after the invoice date. Seller will send Customer an invoice as the additional Equipment is shipped, Software is licensed, or services are performed.

**3.4.1 PURCHASE ORDERS.** Purchase orders should be sent to Seller by facsimile or postal service. Please direct all order correspondence, including Purchase Order, to:

**Marianne Lause**  
**Program Director**  
MorphoTrak, LLC  
5515 East La Palma Avenue, Suite 100  
Anaheim, California 92807

Office: (714) 688-3168  
Cell: (253) 973-2657  
Fax: (714) 238-2049  
E-mail: [marianne.lause@morpho.com](mailto:marianne.lause@morpho.com)

### **3.5 MAINTENANCE SERVICE.**

**3.5.1 System Sales.** After the warranty period, Customer may purchase maintenance and support services for the Equipment and MorphoTrak Software by executing the Maintenance and Support Agreement.

**3.6 MORPHOTRAK SOFTWARE.** Any MorphoTrak Software, including subsequent releases, is licensed to Customer solely in accordance with the Software License Agreement. Customer hereby accepts and agrees to abide by all of the terms and restrictions of the Software License Agreement.

**3.7 NON-MORPHOTRAK SOFTWARE.** Any Non-MorphoTrak Software is licensed to Customer in accordance with the standard license, terms, and restrictions of the copyright owner on the Effective Date unless the copyright owner has granted to MorphoTrak the right to sublicense the Non-MorphoTrak Software pursuant to the Software License Agreement, in which case it applies and the copyright owner will have all of Licensor's rights and protections under the Software License Agreement. MorphoTrak makes no representations or warranties of any kind regarding Non-MorphoTrak Software. Non-MorphoTrak Software may include Open Source Software. All Open Source Software is licensed to Customer in accordance with, and Customer agrees to abide by, the provisions of the standard license of the copyright owner and not the Software License Agreement. Upon request by Customer, MorphoTrak will use commercially reasonable efforts to (i) determine whether any Open Source Software will be provided under this Agreement; and if so, (ii) identify the Open Source Software and provide to Customer a copy of the applicable standard license (or specify where such license may be found); and (iii) provide to Customer a copy of the Open Source Software source code if it is publicly available without charge (although a distribution fee or a charge for related services may be applicable).

**3.8 SUBSTITUTIONS.** At no additional cost to Customer, Seller reserves the right to substitute any Equipment, Software, or services to be provided by Seller, provided that the substitute meets or exceeds the Specifications and is of equivalent or better quality to the Customer. Any such substitution will be reflected in a change order.

## **SECTION 4 PERFORMANCE SCHEDULE**



Seller and Customer agree that they will perform their respective responsibilities substantially in accordance with the Performance Schedule. By executing this Agreement, Customer authorizes Seller to proceed with performance of this Agreement.

Seller will provide a Performance Schedule to the Customer 2 weeks after the Agreement has been executed and a Purchase Order has been placed by the Customer.

## **SECTION 5 CONTRACT PRICE, PAYMENT, AND INVOICING**

5.1 **CONTRACT PRICE.** The Contract Price in U.S. dollars is enumerated below plus any applicable taxes, including if applicable, an option for a leased workstation to aid with in-house conversion. If there is a reduction in the services, Software, and/or Equipment quantities, it may affect the overall Contract Price, including discounts if applicable. Should Seller, at any time during the first ninety (90) days of this Agreement, provide the same goods or services under similar quantity, terms and conditions to one or more counties in the State of California at prices below those set forth in this Agreement, then the parties agree to amend this Agreement so that such lower prices shall be extended immediately to Customer for all future services.

Description	*NIST Archive	*Multiprint Station Upgrade	Jail Booking Workflow
<b>Professional Services</b>	\$262,900	\$15,326	\$90,000
<b>Software Licensing</b>	\$159,180	\$0	\$0
<b>Equipment</b>	\$37,920	\$1,674	\$0
<b><u>Estimated Taxes</u></b>	\$3,176	\$140	\$0
<b>Total Price:</b>	<b>\$463,176</b>	<b>\$17,140</b>	<b>\$90,000</b>

### **Optional Workstation Lease for SCSO In-House Conversion**

Description	Price
Conversion Workstation lease, including: <ul style="list-style-type: none"> <li>• One scanning workstation</li> <li>• Workflow for direct insert into the NIST Archive</li> <li>• Note: Lease price is per workstation per year</li> </ul>	\$25,000 per year

\*The NIST Archive and Multiprint Station Upgrade will include a 1 year warranty. The Multiprint Station will have a 1 year warranty for the upgraded components only.

**IMPORTANT NOTE: While the total Contract Price may be disclosed by the County in response to freedom of information act requests, the detailed pricing elements in the table above is MorphoTrak Confidential and Proprietary Information and shall not be disclosed by the County.]**

5.2 **TAXES.** The Contract Price includes an estimated amount for state, local excise and sales tax, all of which will be paid by Customer except as exempt by law. If Seller is required to pay or bear the burden of any such taxes, it will send an invoice to Customer and Customer will pay to it the amount of such taxes (including any applicable interest and penalties) within thirty (30) days after the date of the

invoice. Customer will be solely responsible for reporting the Equipment for personal property tax purposes.

5.3 INVOICING AND PAYMENT. Seller will submit invoices to Customer according to the Payment Schedule enumerated below. Except for a payment that is due on the Effective Date, Customer will make payments to Seller within thirty (30) days after the date of each invoice. Customer will make payments when due in the form of a wire transfer, check, or cashier's check from a U.S. financial institution. For Customer's reference, the Federal Tax Identification Number for MorphoTrak, LLC is 33-0154789.

1. Twenty-five percent (25%) of the purchase price is due at the time of Agreement signing.
2. Twenty-five percent (25%) of the purchase price is due at the signature and approval of the Requirements Definition Document.
3. Forty percent (40%) of the purchase price is due upon software shipment.
4. Ten percent (10%) of the purchase price is due upon system acceptance.
5. Payment is due net thirty (30) days from receipt of invoice.

5.4 FREIGHT, TITLE, AND RISK OF LOSS. Unless otherwise stipulated with the Buyer when an Order is accepted, the Equipment will be delivered by Seller "FCA (Free Carrier), with named place being the Seller's premises where the Goods are being dispatched, (Incoterms 2010). Title to the Equipment will pass to Customer upon payment in full of the Contract Price as outlined in Section 5.1 above, except that title to Software will not pass to Customer at any time. Risk of loss will pass to Customer upon delivery of the Equipment to the Customer at the agreed named place of delivery in accordance with the Incoterm in the Agreement. Seller will pack and ship all Equipment in accordance with good commercial practices.

5.5 INVOICING AND SHIPPING ADDRESSES. Invoices will be sent to the Customer at the following address:

Lisa Wilcox  
Solano County Sheriff's Office  
530 Union Ave. - Ste 100  
Fairfield, CA 94533

The city which is the ultimate destination where the Equipment will be delivered to Customer is:

Fairfield, CA

The Equipment will be shipped to the Customer at the following address (insert if this information is known):

Carol Cain  
Solano County Sheriff's Office  
530 Union Ave. - Ste 100  
Fairfield, CA 94533

Customer may change this information by giving written notice to MorphoTrak.

5.6 CLOSING OUT. Customer will pay Seller's final request for payment provided Customer has issued a notice accepting the system. Seller is responsible for Customer's receipt of a final request for payment 30 days after System Acceptance.

## **SECTION 6 SITES AND SITE CONDITIONS**

6.1 ACCESS TO SITES. In addition to its responsibilities described elsewhere in this Agreement, Customer will provide (i) a designated project manager; (ii) all necessary construction and building permits, zoning variances, licenses, and any other approvals that are necessary to develop or use the sites; and (iii) access to the work sites identified in the Technical and Implementation Documents as reasonably requested by Seller so that it may perform its duties in accordance with the Performance Schedule and Statement of Work.

6.2 SITE CONDITIONS. Customer will ensure that all work sites it provides will be safe, secure, and in compliance with all applicable industry and OSHA standards. To the extent applicable and unless the Statement of Work specifically states to the contrary, Customer will ensure that these work sites will have (i) adequate physical space for the installation, use and maintenance of the System; (ii) adequate air conditioning and other environmental conditions; (iii) adequate electrical power outlets, distribution and equipment for the installation, use and maintenance of the System; and (iv) adequate telephone or other communication lines for the installation, use and maintenance of the System, including modem access, and adequate interfacing networking capabilities. In preparing its pricing for the Equipment or Software at a work site, Seller has inspected the work site and advised Customer of any apparent deficiencies or non-conformities with the requirements of this Section.

6.3 SITE ISSUES. If Seller or Customer determines that the sites identified in the Technical and Implementation Documents are no longer available or desired, or if subsurface, structural, adverse environmental or latent conditions at any site differ from those indicated in the Technical and Implementation Documents, Seller and Customer will promptly investigate the conditions and will select replacement sites or adjust the installation plans and Specifications as necessary. If such change in sites or adjustment to the installation plans and Specifications causes a change in the cost or time to perform due to unforeseeable circumstances, the parties will equitably amend the Contract Price or Performance Schedule, or both, by a change order.

## **SECTION 7 TRAINING**

Any training to be provided by Seller to Customer under this Agreement will be described in a written training plan that is part of the Scope of Work. Customer will notify Seller immediately if a date change for a scheduled training program is required. If Seller incurs additional costs because Customer reschedules a training program less than thirty (30) days before its scheduled start date, Seller may be entitled to recover these additional costs if such increased costs are unavoidable.

## **SECTION 8 ACCEPTANCE**

### **8.1 SYSTEM ACCEPTANCE**

8.1.1 COMMENCEMENT OF ACCEPTANCE TESTING. Seller will provide to Customer at least ten (10) days' notice before the Acceptance Tests commence. System testing will occur only in accordance with the mutually acceptable Acceptance Test Plan.

8.1.2 SYSTEM ACCEPTANCE. System Acceptance will occur upon successful completion of the Acceptance Tests described in the Acceptance Test Plan. Upon System Acceptance, the parties will memorialize this event by promptly executing a System Acceptance Certificate. If the Acceptance Test Plan includes separate tests for individual Subsystems or phases of the System, acceptance of the individual Subsystem or phase will occur upon the successful completion of the Acceptance Tests for

such Subsystem or phase, and the parties will promptly execute an acceptance certificate for the Subsystem or phase. If Customer believes that the System has failed the completed Acceptance Tests, Customer will provide to Seller a written notice that includes the specific details of such failure. If Customer does not provide to Seller such notice within ten (10) business days after completion of the Acceptance Tests, System Acceptance will be deemed to have occurred as of the completion of the Acceptance Tests. Minor omissions or variances in the System that do not materially impair the operation of the System as a whole will not postpone System Acceptance or Subsystem acceptance, but will be corrected according to a mutually agreed schedule.

**8.1.3 BENEFICIAL USE.** Customer acknowledges that Seller's ability to perform its implementation and testing responsibilities under this Agreement may be impeded if Customer begins using the System before System Acceptance. Therefore, Customer will not commence Beneficial Use before System Acceptance without Seller's prior written authorization, which Seller will not unreasonably withhold. Seller is not responsible for System performance deficiencies that occur during unauthorized Beneficial Use. Upon commencement of Beneficial Use, Customer assumes responsibility for the use and operation of the System.

## **SECTION 9     REPRESENTATIONS AND WARRANTIES**

**9.1 SYSTEM FUNCTIONALITY (System sales only).** Seller represents that the System will perform in accordance with the Specifications in all material respects. Upon System Acceptance or Beneficial Use, whichever occurs first, this System functionality representation is fulfilled. Seller is not responsible for System performance deficiencies that are caused by ancillary equipment not furnished by Seller attached to or used in connection with the System or for reasons beyond Seller's control, such as (i) an earthquake, adverse atmospheric conditions, or other natural causes; (ii) Customer changes to load usage or configuration outside the Specifications; or (iii) any acts of parties who are beyond Seller's control.

### **9.2 EQUIPMENT WARRANTY.**

**9.2.1 System Sales.** For one (1) year from the date of System Acceptance or Beneficial Use, whichever occurs first, Seller warrants that the Equipment under normal use and service will be free from material defects in materials and workmanship. If System Acceptance is delayed beyond six (6) months after shipment of the Equipment by events or causes within Customer's control, this warranty expires eighteen (18) months after the shipment of the Equipment.

**9.2.2 Product Sales.** For one (1) year from the date of shipment, Seller warrants that the Equipment under normal use and service will be free from material defects in materials and workmanship.

### **9.3 MORPHOTRAK SOFTWARE WARRANTY.**

**9.3.1 System Sales.** Unless otherwise stated in the Software License Agreement, for one (1) year from the date of System Acceptance or Beneficial Use, whichever occurs first, Seller warrants the MorphoTrak Software in accordance with the terms of the Software License Agreement and the provisions of this Section 9 that are applicable to the MorphoTrak Software. If System Acceptance is delayed beyond six (6) months after shipment of the MorphoTrak Software by events or causes within Customer's control, this warranty expires eighteen (18) months after the shipment of the MorphoTrak Software.

**9.3.2 Product Sales.** Unless otherwise stated in the Software License Agreement, for one (1) year from the date of shipment, Seller warrants the MorphoTrak Software in accordance with the terms of the Software License Agreement and the provisions of this Section that are applicable to the MorphoTrak Software.



**9.4 EXCLUSIONS TO EQUIPMENT AND MORPHOTRAK SOFTWARE WARRANTIES.** These warranties do not apply to: (i) defects or damage resulting from use of the Equipment or MorphoTrak Software in other than its normal, customary, and authorized manner; (ii) defects or damage occurring from misuse, accident, liquids, neglect, or acts of God; (iii) defects or damage occurring from testing, maintenance, disassembly, repair, installation, alteration, modification, or adjustment not provided or authorized in writing by Seller; (iv) breakage of or damage to antennas unless caused directly by defects in material or workmanship; (v) defects or damage caused by Customer's failure to comply with all applicable industry and OSHA standards; (vi) Equipment that has had the serial number removed or made illegible; (vii) batteries (because they carry their own separate limited warranty); (viii) freight costs to ship Equipment to the repair depot for non-warranty related returns; (ix) scratches or other cosmetic damage to Equipment surfaces that does not affect the operation of the Equipment; and (x) normal or customary wear and tear.

**9.5 WARRANTY CLAIMS.** For Customer to assert a claim that the Equipment or MorphoTrak Software does not conform to these warranties, Customer must notify Seller in writing of the claim before the expiration of the warranty period. Upon receipt of such notice, Seller will investigate the warranty claim. If this investigation confirms a valid warranty claim, Seller will (at its option and at no additional charge to Customer) repair the defective Equipment or MorphoTrak Software, replace it with the same or equivalent product, or refund the price of the defective Equipment or MorphoTrak Software. Such action will be the full extent of Seller's liability hereunder. Repaired or replaced product is warranted for the balance of the original applicable warranty period. All replaced products or parts will become the property of Seller.

**9.6 ORIGINAL END USER IS COVERED.** These express limited warranties are extended by Seller to the original user purchasing the System or Products for commercial, industrial, or governmental use only, and are not assignable or transferable.

**9.7 DISCLAIMER OF OTHER WARRANTIES.** THESE WARRANTIES ARE THE COMPLETE WARRANTIES FOR THE EQUIPMENT AND MORPHOTRAK SOFTWARE PROVIDED UNDER THIS AGREEMENT AND ARE GIVEN IN LIEU OF ALL OTHER WARRANTIES. SELLER DISCLAIMS ALL OTHER WARRANTIES OR CONDITIONS, EXPRESS OR IMPLIED, INCLUDING THE IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE.

**9.8 WARRANTY SERVICES AND SUPPORT COVERAGE.** The following table provides a summary of the maintenance services and support available during warranty. Items designated as Optional are not included but may be purchased from Seller:

Biometrics Support Features	Warranty Period
Software Support M-F 8am-5pm Customer Local Time	Included in Warranty
Unlimited Telephone Technical Support	√
Two Hour Telephone Response Time	√
Remote Dial-in Analysis	√
Software Standard Releases	√
Software Supplemental Releases	√
Automatic Call Escalation	√
Software Customer Alert Bulletins	√



Hardware Support-Onsite M-F 8am-5pm Customer Local Time	Included in Warranty
On-Site Response	√
On-Site Corrective Maintenance	√
On-Site Parts Replacement	√
Preventive Maintenance	√
Escalation Support	√
Hardware Service Reporting	√
Hardware Customer Alert Bulletins	√
Parts Support	Included in Warranty
Advanced Exchange Replacement Parts	√
Telephone Technical Support for Parts Replacement	√
Parts Customer Alert Bulletins	√
Software Uplifts	
Hours of Coverage Available up to 24 Hours Per Day, 7 Days / Week	Optional
One Hour Telephone Response	Optional
Hardware Uplifts	
Hours of Coverage Available up to 24 Hours Per Day, 7 Days / Week	Optional
Up to 4 Hours On-site Response	Optional

9.9 MAINTENANCE AND SUPPORT OPTIONS. Prior to the expiration of the warranty for the equipment, Seller's Customer Support Organization will contact Customer to review continued maintenance and support options available for the first year. This support will be created to meet Customer's site support needs and will be renewable annually thereafter in accordance with Seller's Maintenance and Support Agreement.

## **SECTION 10 DELAYS**

10.1 FORCE MAJEURE. Neither party will be liable for its non-performance or delayed performance if caused by a "Force Majeure" which means an event, circumstance, or act of a third party that is beyond a party's reasonable control, such as an act of God, an act of the public enemy, an act of a government entity, strikes or other labor disturbances, hurricanes, earthquakes, fires, floods, epidemics, embargoes, war, riots, or any other similar cause. Each party will notify the other if it becomes aware of any Force Majeure that will significantly delay performance. The notifying party will give such notice promptly (but in no event later than fifteen days) after it discovers the Force Majeure. If a Force Majeure occurs, the parties will execute a change order to extend the Performance Schedule for a time period that is reasonable under the circumstances.

10.2 PERFORMANCE SCHEDULE DELAYS CAUSED BY CUSTOMER If the Performance Schedule is delayed because of Customer (including any of its other contractors), (i) Customer will make the promised payments according to the Payment Schedule as if no delay occurred; and (ii) the parties will

execute a change order to extend the Performance Schedule and, if requested by Seller, compensate Seller for all reasonable charges incurred because of such delay. Delay charges may include costs incurred by Seller or its subcontractors for additional freight, warehousing and handling of Equipment; extension of the warranties; travel; suspending and re-mobilizing the work; additional engineering, project management, and standby time calculated at then current rates; and preparing and implementing an alternative implementation plan.

## **SECTION 11 DISPUTES**

**11.1 SETTLEMENT PREFERRED.** Seller and Customer, through their respective project managers, will attempt to settle any dispute arising from this Agreement (except for a claim relating to intellectual property or breach of confidentiality provisions) through consultation and negotiation in good faith and a spirit of mutual cooperation. The dispute will be escalated to appropriate higher-level managers of the parties, if necessary. If cooperative efforts fail, the dispute will be mediated by a mediator chosen jointly by Seller and Customer within thirty (30) days after notice by one of the parties demanding non-binding mediation. Seller and Customer will not unreasonably withhold consent to the selection of a mediator, and they will share the cost of the mediation equally. If the dispute is of technical nature, either party may request for the matter to be referred to a panel of subject matter experts, using as guidelines characteristics of similar systems or technology, as well as industry standards.

The parties may postpone mediation until they have completed some specified but limited discovery about the dispute. The parties may also replace mediation with some other form of non-binding alternative dispute resolution ("ADR").

**11.2 LITIGATION.** Any claim relating to intellectual property or breach of confidentiality provisions and any dispute that cannot be resolved between the parties through negotiation or mediation within two (2) months after the date of the initial demand for non-binding mediation as described above in Section 11.1 may be submitted by either party to a court of competent jurisdiction in the state in which the System or Product is installed. For purposes of this Agreement, jurisdiction and venue shall reside in those courts having jurisdiction over Solano County. The use of ADR procedures will not be considered under the doctrine of laches, waiver, or estoppel to affect adversely the rights of either party. Either party may resort to the judicial proceedings described in this section before the expiration of the two-month ADR period if (i) good faith efforts to resolve the dispute under these procedures have been unsuccessful; or (ii) interim relief from the court is necessary to prevent serious and irreparable injury to such party or any of its affiliates, agents, employees, customers, suppliers, or subcontractors.

## **SECTION 12 DEFAULT AND TERMINATION**

**12.1 DEFAULT BY A PARTY.** If either party fails to perform a material obligation under this Agreement, the other party may consider the non-performing party to be in default (unless a Force Majeure causes such failure) and may assert a default claim by giving the non-performing party a written and detailed notice of default. Except for a default by Customer for failing to pay any amount when due under this Agreement which must be cured immediately, the defaulting party will have thirty (30) days after receipt of the notice of default to either (i) cure the default or (ii) if the default is not curable within thirty (30) days, to provide a written cure plan. The defaulting party will begin implementing the cure plan immediately after receipt of notice by the other party that it approves the plan. If Customer is the defaulting party, MorphoTrak may stop work on the project until it approves the Customer's cure plan. For technical matters, the determination of failure to perform a material obligation may be referred by either party to a panel of subject matter experts, using as guidelines characteristics of similar systems or technology, as well as industry standards.

**12.2 FAILURE TO CURE.** If a defaulting party fails to cure the default as provided above in Section

12.1, unless otherwise agreed in writing, the non-defaulting party may terminate any unfulfilled portion of this Agreement. In the event of such termination, the defaulting party will promptly return to the non-defaulting party any of its Confidential Information (as defined in Section 15.1).

For System sales: If Customer is the non-defaulting party, terminates this Agreement as permitted by this Section, and completes the System through a third party, Customer may as its exclusive remedy recover from Seller either (i) the diminution of value of the System due to the breach if it does not complete the System through a third party, or (ii) the reasonable costs incurred to complete the System to a capability level not exceeding that specified in this Agreement and consistent with similar existing systems in operation and industry standards, less the unpaid portion of the Contract Price if it completes the System through a third party. In either case, Customer agrees to use its best efforts to mitigate damages and to provide Seller with detailed records substantiating the damages claim.

### **SECTION 13 INDEMNIFICATION**

13.1 GENERAL INDEMNITY BY SELLER. Seller will indemnify, hold Customer harmless and assume the defense of the Customer, its officers, employees, agents and elective and appointed boards from any and all liability, expense, judgment, suit, cause of action, or demand for personal injury, death, or direct damage to tangible property which may accrue against Customer to the extent it is caused by the negligence or willful misconduct of Seller, its subcontractors, or their employees or agents, while performing their duties under this Agreement, provided that Customer gives Seller prompt, written notice of any such claim or suit. Customer shall cooperate with Seller in its defense or settlement of such claim or suit. This section sets forth the full extent of Seller's general indemnification of Customer from liabilities that are in any way related to Seller's performance under this Agreement.

#### **13.2 PATENT AND COPYRIGHT INFRINGEMENT.**

13.2.1 Seller will defend at its expense any suit brought against Customer to the extent that it is based on an Infringement Claim, and Seller will indemnify Customer for those costs and damages finally awarded against Customer for an Infringement Claim. Seller's duties to defend and indemnify are conditioned upon: (i) Customer promptly notifying Seller in writing of such Infringement Claim; (ii) Seller having sole control of the defense of such suit and all negotiations for its settlement or compromise; (iii) Customer providing to Seller cooperation and, if requested by Seller, reasonable assistance in the defense of the Infringement Claim.

13.2.2 If an Infringement Claim occurs, or in Seller's opinion is likely to occur, Seller may at its option and expense procure for Customer the right to continue using the Equipment or MorphoTrak Software, replace or modify it so that it becomes non-infringing while providing functionally equivalent performance, or grant Customer a credit for such Equipment or MorphoTrak Software as depreciated and accept its return. The depreciation amount will be calculated based upon generally accepted accounting standards for such Equipment and MorphoTrak Software.

13.2.3 Seller will have no duty to defend or indemnify for any Infringement Claim that is based upon (i) the combination of the Equipment or MorphoTrak Software with any software, apparatus or device not furnished by Seller; (ii) the use of ancillary equipment or software not furnished by Seller and that is attached to or used in connection with the Equipment or MorphoTrak Software; (iii) any Equipment that is not Seller's design or formula; (iv) a modification of the MorphoTrak Software by a party other than Seller; or (v) the failure by Customer to install an enhancement release to the MorphoTrak Software that is intended to correct the claimed infringement. The foregoing states the entire liability of Seller with respect to infringement of patents and copyrights by the Equipment and MorphoTrak Software or any parts thereof.

### **SECTION 14 INSURANCE AND LIMITATION OF LIABILITY**



14.1 INSURANCE. During the term of this Agreement, Seller will maintain the following insurance for which the County will be named as an additional insured:

Coverage	Limits
General Liability	\$1,000,000
Errors and Omissions <ul style="list-style-type: none"><li>• Technology Professional Liability</li><li>• Technology Products Liability</li><li>• Media Communication Liability</li><li>• Network Security Liability</li><li>• Privacy Liability</li></ul>	\$10,000,000
Fiduciary	\$1,000,000
Workers' Compensation	Statutory
Automobile	\$1,000,000

(1) Seller agrees to waive subrogation which any insurer of Seller may acquire from Seller by virtue of the payment of any loss. Seller agrees to obtain any endorsement that may be necessary to affect this waiver of subrogation.

(2) Customer reserves the right to require complete, certified copies of all required insurance policies, including endorsements affecting the coverage described above at any time.

14.2 LIMITATION OF LIABILITY. This limitation of liability provision shall apply notwithstanding any contrary provision in this Agreement. Except for personal injury or death, Seller's total liability, whether for breach of Agreement, warranty, negligence, strict liability in tort, indemnification, or otherwise, will be limited to the direct damages recoverable under law, but not to exceed the price of the Equipment, Software, or services with respect to which losses or damages are claimed. ALTHOUGH THE PARTIES ACKNOWLEDGE THE POSSIBILITY OF SUCH LOSSES OR DAMAGES, THEY AGREE THAT SELLER WILL NOT be liable for any commercial loss; inconvenience; loss of use, time, data, goodwill, revenues, profits or savings; or other SPECIAL, incidental, INDIRECT, OR consequential damages IN ANY WAY RELATED TO OR ARISING FROM THIS AGREEMENT, THE SALE OR USE OF THE EQUIPMENT OR SOFTWARE, OR THE PERFORMANCE OF SERVICES BY SELLER PURSUANT TO THIS AGREEMENT. This limitation of liability will survive the expiration or termination of this Agreement. No action for breach of this Agreement or otherwise relating to the transactions contemplated by this Agreement may be brought more than one (1) year after the accrual of such cause of action, except for money due upon an open account.

## **SECTION 15 CONFIDENTIALITY AND PROPRIETARY RIGHTS**

### **15.1 CONFIDENTIAL INFORMATION.**

15.1.1 During the term of this Agreement, the parties may provide each other with Confidential Information. For the purposes of this Agreement, "Confidential Information" is any information disclosed in written, graphic, verbal, or machine-recognizable form, and is marked, designated, labeled or identified at the time of disclosure as being confidential or its equivalent; or if in verbal form is identified as confidential or proprietary at the time of disclosure and confirmed in writing within thirty (30) days of such disclosure. Notwithstanding any other provisions of this Agreement, Confidential Information shall not include any information that: (i) is or becomes publicly known through no wrongful

act of the receiving party; (ii) is already known to the receiving party without restriction when it is disclosed; (iii) is, or subsequently becomes, rightfully and without breach of this Agreement, in the receiving party's possession without any obligation restricting disclosure; (iv) is independently developed by the receiving party without breach of this Agreement; (v) is explicitly approved for release by written authorization of the disclosing party; or (vi) is considered a public record and otherwise disclosable under the California Public Records Act.

15.1.2 Each party will: (i) maintain the confidentiality of the other party's Confidential Information and not disclose it to any third party, except as authorized by the disclosing party in writing or as required by a court of competent jurisdiction; (ii) restrict disclosure of Confidential Information to its employees who have a "need to know" and not copy or reproduce such Confidential Information; (iii) take necessary and appropriate precautions to guard the confidentiality of Confidential Information, including informing its employees who handle such Confidential Information that it is confidential and not to be disclosed to others, but such precautions shall be at least the same degree of care that the receiving party applies to its own confidential information and shall not be less than reasonable care; and (iv) use such Confidential Information only in furtherance of the performance of this Agreement. Confidential Information is and shall at all times remain the property of the disclosing party, and no grant of any proprietary rights in the Confidential Information is hereby given or intended, including any express or implied license, other than the limited right of the recipient to use the Confidential Information in the manner and to the extent permitted by this Agreement.

## **15.2 PRESERVATION OF PROPRIETARY RIGHTS.**

15.2.1 MorphoTrak shall own all right, title, and interest to any software developed under this Agreement. The Solano County Sheriff's Office (SCSO) shall have an unrestricted license to use the software internally but not for any commercial purposes. The licensed software is a commercially valuable, proprietary product of MorphoTrak. The SCSO understands that the licensed software will contain substantial trade secrets of MorphoTrak and agrees to employ reasonable security precautions to maintain the confidentiality of such trade secrets.

MorphoTrak, the third party manufacturer of any Equipment, and the copyright owner of any Non-MorphoTrak Software own and retain all of their respective Proprietary Rights in the Equipment and Software. Nothing in this Agreement is intended to restrict the Proprietary Rights of MorphoTrak, any copyright owner of Non-MorphoTrak Software, or any third party manufacturer of Equipment. All intellectual property developed, originated, or prepared by MorphoTrak in connection with providing to Customer the Equipment, Software, or related services remain vested exclusively in MorphoTrak, and this Agreement does not grant to Customer any shared development rights of intellectual property.

15.2.2 Except as explicitly provided in the Software License Agreement, nothing in this Agreement will be deemed to grant, either directly or by implication, estoppel, or otherwise, any right, title or interest in the Proprietary Rights of MorphoTrak or Seller. Customer agrees not to modify, disassemble, peel components, decompile, otherwise reverse engineer or attempt to reverse engineer, derive source code or create derivative works from, adapt, translate, merge with other software, reproduce, or export the Software, or permit or encourage any third party to do so. The preceding sentence shall not apply to Open Source Software which is governed by the standard license of the copyright owner.

## **SECTION 16 MISCELLANEOUS**

16.1 **TIME OF PERFORMANCE.** Work will not begin, nor claims paid for services under this Agreement until all Certificates of Insurance, business and professional licenses/certificates, IRS ID number, signed W-9 form, or other applicable licenses or certificates are on file with the Customer's Contract Manager.

**16.2 REPRESENTATIONS.** Customer relies upon Seller's professional ability and training as a material inducement to enter into this Agreement. Seller verifies that Seller has reviewed the scope of work to be performed under this Agreement and agrees that in Seller's professional judgment, the work can and shall be completed for costs within the maximum amount set forth in this Agreement provided that Customer timely and fully (i) cooperates with Seller's performance, and (ii) satisfies those dependencies for Seller's performance that Seller has identified to Customer during and in advance of Seller's performance of its duties. Seller represents that Seller will perform the work according to generally accepted professional practices and standards and the requirements of any applicable federal, state and local laws. Customer's acceptance of Seller's work shall not constitute a waiver or release of Seller from professional responsibility. Seller further represents that Seller shall obtain any applicable licensure, including, but not limited to, driver's license, professional license, certificate of tax-exempt status, or permits, required to perform the work under this Agreement.

**16.3 INDEPENDENT CONTRACTORS.** Each party shall perform its activities and duties hereunder only as an independent contractor. The parties and their personnel shall not be considered to be employees or agents of the other party. Nothing in this Agreement shall be interpreted as granting either party the right or authority to make commitments of any kind for the other. This Agreement shall not constitute, create, or in any way be interpreted as a joint venture, partnership or formal business organization of any kind. As an independent contractor, Seller is not subject to the direction and control of Customer except as to the final result contracted for under this Agreement. Customer may not require Seller to change Seller's manner of doing business, but may require redirection of efforts to fulfill this Agreement. Seller may provide services to others during the same period Seller provides service to Customer under this Agreement.

Seller, with full knowledge and understanding of the foregoing, freely, knowingly, willingly and voluntarily waives the right to assert any claim to any right or benefit or term or condition of employment insofar as they may be related to or arise from compensation paid hereunder.

**16.4 ASSIGNABILITY.** Neither party may assign this Agreement without the prior written consent of the other party, except that Seller may assign this Agreement to any successor of Seller's biometrics business or to any party acquiring 100% of the assets used by Seller in conducting such biometrics business or otherwise performing Seller's obligations under this Agreement.

**16.5 SUBCONTRACTING.** Seller may subcontract any portion of the work, but such subcontracting will not relieve Seller of its duties under this Agreement. Seller shall require and verify that its subcontractors maintain insurance meeting all requirements stated in this Agreement.

**16.6 CONFLICT OF INTEREST.** Seller represents that Seller and/or Seller's employees and/or their immediate families and/or Board of Directors and/or officers have no interest, including, but not limited to, other projects or independent agreements, and shall not acquire any interest, direct or indirect, including separate agreements for the work to be performed hereunder, which conflicts with the rendering of services under this Agreement. Seller shall employ or retain no such person while rendering services under this Agreement. Services rendered by Seller's associates or employees shall not relieve Seller from personal responsibility under this clause. Seller has an affirmative duty to disclose to Customer in writing the name(s) of any person(s) who have an actual, potential or apparent conflict of interest.

**16.7 RECORDS.** Seller shall:

- (1) Comply with generally accepted accounting principles (GAAP);
- (2) Document all out of pocket costs by Seller in maintaining complete and accurate records of all financial transactions associated with this Agreement, including, but not limited to, invoices and other official documentation that sufficiently support all charges under this Agreement;

(3) Be liable for repayment of any disallowed costs identified through quarterly reports, audits, monitoring or other sources; and

(4) Retain financial, programmatic, client data, and other service records for 3 years from the date of the end of the Agreement term or 3 years from the date of termination, whichever is later.

**16.8 INSPECTION.** Authorized representatives of Customer, the State of California and/or the federal government may inspect and/or audit Seller's performance, place of business and/or records pertaining to this Agreement upon reasonable advance notice to Seller.

**16.9 WAIVER.** Failure or delay by either party to exercise any right or power under this Agreement will not operate as a waiver of such right or power. For a waiver of a right or power to be effective, it must be in writing signed by the waiving party. An effective waiver of a right or power shall not be construed as either (i) a future or continuing waiver of that same right or power, or (ii) the waiver of any other right or power.

**16.10 SEVERABILITY.** If a court of competent jurisdiction renders any provision of this Agreement (or portion of a provision) to be invalid or otherwise unenforceable, that provision or portion of the provision will be severed and the remainder of this Agreement will continue in full force and effect as if the invalid provision or portion of the provision were not part of this Agreement.

**16.11 HEADINGS AND SECTION REFERENCES.** The section headings in this Agreement are inserted only for convenience and are not to be construed as part of this Agreement or as a limitation of the scope of the particular section to which the heading refers. This Agreement will be fairly interpreted in accordance with its terms and conditions and not for or against either party.

**16.12 ENTIRE AGREEMENT.** This Agreement, including all Exhibits, constitutes the entire agreement of the parties regarding the subject matter hereof and supersedes all previous agreements, proposals, and understandings, whether written or oral, relating to such subject matter. This Agreement may be altered, amended, or modified only by a written instrument signed by authorized representatives of both parties. The preprinted terms and conditions found on any Customer purchase order, acknowledgment or other form will not be considered an amendment or modification of this Agreement, even if a representative of each party signs such document.

**16.13 NOTICES.** Notices required under this Agreement to be given by one party to the other must be in writing and either delivered in person or sent to the address shown below by certified mail, return receipt requested and postage prepaid (or by a recognized courier service with an asset tracking system, such as Federal Express, UPS, or DHL), or by facsimile with correct answerback received, and shall be effective upon receipt:

<b>Customer</b>	<b>MorphoTrak</b>
Lisa Wilcox	MorphoTrak
Solano County Sheriff's Office	Legal Department
530 Union Ave. - Ste 100	5515 E. La Palma Ave., Suite 100
Fairfield, CA 94533	Anaheim CA 92807

**16.14 COMPLIANCE WITH APPLICABLE LAWS.** Each party will comply with all applicable federal, state, and local laws, regulations and rules concerning the performance of this Agreement or use of the System including, but not limited to, licensing, employment and purchasing practices, wages, hours and condition of employment, to the extent they do not conflict with the laws of the United States.



Seller represents that it will comply with the applicable cost principles and administrative requirements, including claims for payment or reimbursement by Customer as set forth in 2 CFR 201 (applied to fixed amount awards) as currently enacted or as may be amended throughout the term of this Agreement.

**16.15 AUTHORITY TO EXECUTE AGREEMENT.** Each party represents to the other that (i) it has obtained all necessary approvals, consents and authorizations to enter into this Agreement and to perform its duties under this Agreement; (ii) the person executing this Agreement on its behalf has the authority to do so; (iii) upon execution and delivery of this Agreement by the parties, it is a valid and binding Agreement, enforceable in accordance with its terms; and (iv) the execution, delivery, and performance of this Agreement does not violate any bylaw, charter, regulation, law or any governing authority of the party.

**16.16 DISBARMENT OR SUSPENSION.** Seller represents that its officers, directors and employees (i) are not currently excluded, debarred, or otherwise ineligible to participate in any federal or state programs; (ii) have not been convicted of a criminal offense related to the provision of services, or previously excluded, debarred, or otherwise declared ineligible to participate in any federal or state programs; and (iii) are not, to the best of its knowledge, under investigation or otherwise aware of any circumstances which may result in Seller being excluded from participation in any federal or state programs. This representation and warranty shall be an ongoing representation and warranty during the term of this Agreement and Seller must immediately notify the Customer of any change in the status of the representation and warranty set forth in this section.

**16.17 SURVIVAL OF TERMS.** The following provisions shall survive the expiration or termination of this Agreement for any reason: Section 3.6 (MorphoTrak Software); Section 3.7 (Non-MorphoTrak Software); if any payment obligations exist, Sections 5.1 and 5.2 (Contract Price and Invoicing and Payment); Section 11 (Disputes); Section 14 (Insurance and Limitation of Liability); Section 15 (Confidentiality and Proprietary Rights); and all of the General provisions in Section 16.

## **SECTION 17 AGREEMENT EXECUTION**

The parties enter into this Agreement as of the Effective Date.

**MorphoTrak, LLC ("Seller"):**

**Solano County ("Customer"):**

Signed

Signed

Name

Andree Gilmore

Name

Birgitta E. Corsello

Title

Sr Director

Title

County Administrator

Date

Aug 8 2017

Date

Phone

714 322 2237

Phone

E-mail

andree.gilmore@  
morpho.com

E-mail

Approved as to Form:

[Signature]

COUNTY COUNSEL

## **Exhibit A - Software License Agreement**

In this Exhibit A, the term "Licensor" means MorphoTrak, LLC, ("MorphoTrak"); "Licensee," means the Customer; "Primary Agreement" means the agreement to which this exhibit is attached (Biometrics Products and System Sales Agreement); and "Agreement" means this Exhibit and the applicable terms and conditions contained in the Primary Agreement.

For good and valuable consideration, the parties agree as follows:

### **SECTION 1 DEFINITIONS**

1.1 "Designated Products" means products provided by MorphoTrak to Licensee with which or for which the Software and Documentation is licensed for use.

1.2 "Documentation" means product and software documentation that specifies technical and performance features and capabilities, and the user, operation and training manuals for the Software (including all physical or electronic media upon which such information is provided).

1.3 "Open Source Software" means software with either freely obtainable source code, license for modification, or permission for free distribution.

1.4 "Open Source Software License" means the terms or conditions under which the Open Source Software is licensed.

1.5 "Primary Agreement" means the agreement to which this exhibit is attached (Biometrics Products and System Sales Agreement).

1.6 "Security Vulnerability" means a flaw or weakness in system security procedures, design, implementation, or internal controls that could be exercised (accidentally triggered or intentionally exploited) and result in a security breach such that data is compromised, manipulated or stolen or the system damaged.

1.7 "Software" (i) means proprietary software in object code format, and adaptations, translations, de-compilations, disassemblies, emulations, or derivative works of such software; (ii) means any modifications, enhancements, new versions and new releases of the software provided by MorphoTrak; and (iii) may contain one or more items of software owned by a third party supplier. The term "Software" does not include any third party software provided under separate license or third party software not licensable under the terms of this Agreement.

1.8 "System" means the Equipment, Software, services, supplies, and incidental hardware and materials combined together into a system.

### **SECTION 2 SCOPE**

MorphoTrak and Licensee enter into this Agreement in connection with MorphoTrak's delivery of certain proprietary Software or products containing embedded or pre-loaded proprietary Software, or both. This Agreement contains the terms and conditions of the license MorphoTrak is providing to Licensee, and Licensee's use of the Software and Documentation.

### **SECTION 3 GRANT OF LICENSE**

3.1 Subject to the provisions of this Agreement and the payment of applicable license fees, MorphoTrak grants to Licensee a personal, limited, non-transferable (except as permitted in Section 7) and non-exclusive license under MorphoTrak's copyrights and Confidential Information (as defined in the Primary Agreement) embodied in the Software to use the Software, in object code form, and the Documentation solely in connection with Licensee's use of the Designated Products and/or System(s). This Agreement does not grant any rights to source code.

3.2 If the Software licensed under this Agreement contains or is derived from Open Source Software, the terms and conditions governing the use of such Open Source Software are in the Open Source Software Licenses of the copyright owner and not this Agreement. If there is a conflict between the terms and conditions of this Agreement and the terms and conditions of the Open Source Software Licenses governing Licensee's use of the Open Source Software, the terms and conditions of the license grant of the applicable Open Source Software Licenses will take precedence over the license grants in this Agreement. If requested by Licensee, MorphoTrak will use commercially reasonable efforts to: (i) determine whether any Open Source Software is provided under this Agreement; (ii) identify the Open Source Software and provide Licensee a copy of the applicable Open Source Software License (or specify where that license may be found); and, (iii) provide Licensee a copy of the Open Source Software source code, without charge, if it is publicly available (although distribution fees may be applicable).

#### **SECTION 4     LIMITATIONS ON USE**

4.1 Licensee may use the Software only for Licensee's internal business purposes and only in accordance with the Documentation. Any other use of the Software is strictly prohibited. Without limiting the general nature of these restrictions, Licensee will not make the Software available for use by third parties on a "time sharing," "application service provider," or "service bureau" basis or for any other similar commercial rental or sharing arrangement.

4.2 Licensee will not, and will not allow or enable any third party to: (i) reverse engineer, disassemble, peel components, decompile, reprogram or otherwise reduce the Software or any portion to a human perceptible form or otherwise attempt to recreate the source code; (ii) modify, adapt, create derivative works of, or merge the Software; (iii) copy, reproduce, distribute, lend, or lease the Software or Documentation to any third party, grant any sublicense or other rights in the Software or Documentation to any third party, or take any action that would cause the Software or Documentation to be placed in the public domain; (iv) remove, or in any way alter or obscure, any copyright notice or other notice of MorphoTrak's proprietary rights; (v) provide, copy, transmit, disclose, divulge or make the Software or Documentation available to, or permit the use of the Software by any third party or on any machine except as expressly authorized by this Agreement; or (vi) use, or permit the use of, the Software in a manner that would result in the production of a copy of the Software solely by activating a machine containing the Software. Licensee may make one copy of Software to be used solely for archival, back-up, or disaster recovery purposes; provided that Licensee may not operate that copy of the Software at the same time as the original Software is being operated. Licensee may make as many copies of the Documentation as it may reasonably require for the internal use of the Software.

4.3 Unless otherwise authorized by MorphoTrak in writing, Licensee will not, and will not enable or allow any third party to: (i) install a licensed copy of the Software on more than one unit of a Designated Product or System; or (ii) copy onto or transfer Software installed in one unit of a Designated Product or System onto another device. Licensee may temporarily transfer Software installed on a Designated Product or System to another device if the Designated Product or System is inoperable or malfunctioning, if Licensee provides written notice to MorphoTrak of the temporary transfer and identifies the device on which the Software is transferred. Temporary transfer of the Software to another device must be discontinued when the original Designated Product or System is returned to operation and the Software must be removed from the other device. Licensee must provide prompt written notice to MorphoTrak at the time temporary transfer is discontinued.

#### **SECTION 5     OWNERSHIP AND TITLE**

MorphoTrak, its licensors, and its suppliers retain all of their proprietary rights in any form in and to the Software and Documentation, including, but not limited to, all rights in patents, patent applications, inventions, copyrights, trademarks, trade secrets, trade names, and other proprietary rights in or relating to the Software and Documentation (including any corrections, bug fixes, enhancements, updates, modifications, adaptations, translations, de-compilations, disassemblies, emulations to or

derivative works from the Software or Documentation, whether made by MorphoTrak or another party, or any improvements that result from MorphoTrak's processes or, provision of information services). No rights are granted to Licensee under this Agreement by implication, estoppel or otherwise, except for those rights which are expressly granted to Licensee in this Agreement. All intellectual property developed, originated, or prepared by MorphoTrak in connection with providing the Software, Designated Products, System, Documentation or related services, remains vested exclusively in MorphoTrak, and Licensee will not have any shared development or other intellectual property rights.

## **SECTION 6     LIMITED WARRANTY; DISCLAIMER OF WARRANTY**

6.1 If Licensee is not in breach of any of its obligations under this Agreement, MorphoTrak warrants that the unmodified Software, when used properly and in accordance with the Documentation and this Agreement, will be free from a reproducible defect that eliminates the functionality or successful operation of a feature critical to the primary functionality or successful operation of the Software. Whether a defect occurs will be determined by MorphoTrak solely with reference to the Documentation. MorphoTrak does not warrant that Licensee's use of the Software or the Designated Products or System will be uninterrupted, error-free, completely free of Security Vulnerabilities, or that the Software or the Designated Products or System will meet Licensee's particular requirements. MorphoTrak makes no representations or warranties with respect to any third party software included in the Software.

6.2 MorphoTrak's sole obligation to Licensee and Licensee's exclusive remedy under this warranty is to use reasonable efforts to remedy any material Software defect covered by this warranty. These efforts will involve either replacing the media or attempting to correct significant, demonstrable program or documentation errors or Security Vulnerabilities. If MorphoTrak cannot correct the defect within a reasonable time, then at MorphoTrak's option, MorphoTrak will replace the defective Software with functionally-equivalent Software, license to Licensee substitute Software which will accomplish the same objective, or terminate the license and refund the Licensee's paid license fee.

6.3 Warranty claims are described in the Primary Agreement.

6.4 The express warranties set forth in this Section 6 are in lieu of, and MorphoTrak disclaims, any and all other warranties (express or implied, oral or written) with respect to the Software or Documentation, including, without limitation, any and all implied warranties of condition, title, non-infringement, merchantability, or fitness for a particular purpose or use by Licensee (whether or not MorphoTrak knows, has reason to know, has been advised, or is otherwise aware of any such purpose or use), whether arising by law, by reason of custom or usage of trade, or by course of dealing. In addition, MorphoTrak disclaims any warranty to any person other than Licensee with respect to the Software or Documentation.

## **SECTION 7     TRANSFERS**

Licensee will not transfer the Software or Documentation to any third party without MorphoTrak's prior written consent. MorphoTrak's consent may be withheld at its discretion and may be conditioned upon transferee paying all applicable license fees and agreeing to be bound by this Agreement.

## **SECTION 8     TERM AND TERMINATION**

8.1 Licensee's right to use the Software and Documentation will begin when the Primary Agreement is signed by both parties and will continue for the life of the Designated Products or System with which or for which the Software and Documentation have been provided by MorphoTrak, unless Licensee breaches this Agreement, in which case this Agreement and Licensee's right to use the Software and Documentation may be terminated immediately upon notice by MorphoTrak.

8.2 Within thirty (30) days after termination of this Agreement, Licensee must certify in writing to MorphoTrak that all copies of the Software have been removed or deleted from the Designated



Products or System and that all copies of the Software and Documentation have been returned to MorphoTrak or destroyed by Licensee and are no longer in use by Licensee.

8.3 Licensee acknowledges that MorphoTrak made a considerable investment of resources in the development, marketing, and distribution of the Software and Documentation and that Licensee's breach of this Agreement will result in irreparable harm to MorphoTrak for which monetary damages would be inadequate. If Licensee breaches this Agreement, MorphoTrak may terminate this Agreement and be entitled to all available remedies at law or in equity (including immediate injunctive relief and repossession of all non-embedded Software and associated Documentation unless Licensee is a Federal agency of the United States Government).

## **SECTION 9 UNITED STATES GOVERNMENT LICENSING PROVISIONS & RESTRICTED RIGHTS LEGEND**

This Section applies if Licensee is the United States Government or a United States Government agency. Licensee's use, duplication or disclosure of the Software and Documentation under MorphoTrak's copyrights or trade secret rights is subject to the restrictions set forth in subparagraphs (c)(1) and (2) of the Commercial Computer Software-Restricted Rights clause at FAR 52.227-19 (JUNE 1987), if applicable, unless they are being provided to the Department of Defense. If the Software and Documentation are being provided to the Department of Defense, Licensee's use, duplication, or disclosure of the Software and Documentation is subject to the restricted rights set forth in subparagraph (c)(1)(ii) of the Rights in Technical Data and Computer Software clause at DFARS 252.227-7013 (OCT 1988), if applicable. The Software and Documentation may or may not include a Restricted Rights notice, or other notice referring to this Agreement. The provisions of this Agreement will continue to apply, but only to the extent that they are consistent with the rights provided to the Licensee under the provisions of the FAR or DFARS mentioned above, as applicable to the particular procuring agency and procurement transaction.

## **SECTION 10 CONFIDENTIALITY**

Licensee acknowledges that the Software and Documentation contain MorphoTrak's valuable proprietary and Confidential Information and are MorphoTrak's trade secrets, and that the provisions in the Primary Agreement concerning Confidential Information apply.

## **SECTION 11 GENERAL**

11.1 COPYRIGHT NOTICES. The existence of a copyright notice on the Software will not be construed as an admission or presumption of publication of the Software or public disclosure of any trade secrets associated with the Software.

11.2 COMPLIANCE WITH LAWS. Licensee acknowledges that the Software is subject to the laws and regulations of the United States and Licensee will comply with all applicable laws and regulations, including export laws and regulations of the United States. Licensee will not, without the prior authorization of MorphoTrak and the appropriate governmental authority of the United States, in any form export or re-export, sell or resell, ship or reship, or divert, through direct or indirect means, any item or technical data or direct or indirect products sold or otherwise furnished to any person within any territory for which the United States Government or any of its agencies at the time of the action, requires an export license or other governmental approval. Violation of this provision is a material breach of this Agreement.

11.3 GOVERNING LAW. This Agreement is governed by the laws of the United States to the extent that they apply and otherwise by the internal substantive laws of the State to which the Software is shipped if Licensee is a sovereign government entity, or the internal substantive laws of the State of California if Licensee is not a sovereign government entity. The terms of the U.N. Convention on Contracts for the International Sale of Goods do not apply. In the event that the Uniform Computer

Information Transaction Act, any version of this Act, or a substantially similar law (collectively "UCITA") becomes applicable to a party's performance under this Agreement, UCITA does not govern any aspect of this Agreement or any license granted under this Agreement, or any of the parties' rights or obligations under this Agreement. The governing law will be that in effect prior to the applicability of UCITA.

**11.4 THIRD PARTY BENEFICIARIES.** This Agreement is entered into solely for the benefit of MorphoTrak and Licensee. No third party has the right to make any claim or assert any right under this Agreement, and no third party is deemed a beneficiary of this Agreement. Notwithstanding the foregoing, any licensor or supplier of third party software included in the Software will be a direct and intended third party beneficiary of this Agreement.

**11.5 SURVIVAL.** Sections 4, 5, 6.3, 7, 8, 9, 10, and 11 survive the termination of this Agreement.

## Exhibit B Scope of Work (SOW)

### IMPORTANT NOTE REGARDING CONFIDENTIALITY

Certain information in this Agreement is confidential and/or proprietary (i.e., trade secret) to MorphoTrak, LLC. Such information is identified in this Scope of Work by MorphoTrak as "MorphoTrak Confidential" or "MorphoTrak Proprietary". Disclosure of such information to the public or to third parties is strictly prohibited.

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## Overview of the Overall SCSO Project

*Customer (SCSO) recently completed a comprehensive assessment of the current ABIS operations and technical capabilities and how this solution currently aligns with the SCSO's biometric business needs*

*SCSO must upgrade its current Morpho AFIS and ATIMS Jail Management System to better meet the identification and booking requirements of the County.*

*The best course for the SCSO is to perform a phased upgrade with the following two phases:*

**Phase 1:** *MultiPrint Station Upgrade, NIST Archive, and an Enhanced Jail-Booking Workflow.*

**Phase 2:** *ABIS Purchase.*

### **This Scope of Work is for Phase 1.**

#### **Seller will complete the following tasks:**

##### **Task 1. MultiPrint Station Upgrade**

*The Morpho MultiPrint Station is primarily used for latent print input, and review of fingerprint and palm print search results. The workstation is designed for tenprint and palm print card scanning, but this is done very rarely and usually to enter old cards that were not part of the original conversion.*

*The current MultiPrint Station uses an obsolete operating system (Microsoft Windows XP) that is no longer compliant with the current CJIS requirements and consequently needs to be upgraded to meet industry security specifications.*

**1.1 Upgrade / add the following items to SCSO's Morpho MultiPrint Station to make it compliant with the current CJIS requirements and to meet CA DOJ specifications:**

- ♦ Upgrade the Microsoft Windows XP software to Microsoft Windows 7 32-bit
- ♦ Upgrade the existing PC (may have to provide a refurbished hardware that supports Win 7 32-bit operating system)
- ♦ Add a 5 port 1Gig network switch
- ♦ Provide a new keyboard and mouse with extension cables
- ♦ Provide two 24" monitors that will work with the new PC video connections
- ♦ Add a UPS for the PC

**1.2 Install and test all items.**



## Task 2. NIST Archive

*The SCSO requires a NIST Archive to store all incident records with the authorized ability to review or reproduce the incident record as needed. This phase would also include moving the existing incident records from the current ABIS to the NIST Archive, current AFIS database optimization and clean up to accommodate the operations for the next two years, or until the Phase 2 implementation is complete.*

*The NIST Archive database shall be separate from the current ABIS database in Phase with the understanding that the two systems may use the same Oracle database instance in Phase 2.*

*The NIST Archive shall not have any proprietary data and be fully accessible by the SCSO Department of IT.*

2.1 Provide the NIST Archive database separate from the current ABIS database in Phase 1.

2.2. Provide and implement a turnkey NIST Archive system, which includes the hardware, third-party software, and the generic out-of-box application software (refer to "Morpho Archive Service – System Description" below) with five (5) user licenses. No custom search filters or custom card formats are required.

2.3. Ensure the SCSO-provided workstation(s) used to connect to MAS meet the following minimum specifications prior to testing and installation:

Table 1: MAS Workstation Minimum Requirements

Description	Price Per Physical Card
<b>Platform</b>	Workstation Class Desktop
<b>OS</b>	Windows 7 64 bit Windows 8.1 64 bit
<b>Processor</b>	i5 or better
<b>Memory</b>	8GB RAM
<b>Storage</b>	150GB minimum
<b>ROM</b>	DVD/CD
<b>Graphics</b>	1920x1080 minimum 2560x1440 recommended
<b>Network</b>	10/100/1000 Mb
<b>Monitor</b>	Single 19" LCD min. 27" LCD recommended
<b>Antivirus</b>	McAfee Agent 4.8.0.887

Description	Price Per Physical Card
	McAfee VirusScan 8.8
Peripherals	None
Web Browser*	IE11 / Chrome 41+ / Firefox 37+

\*Note: Chrome is the recommended and preferred web browser.

2.4. Configure the NIST Archive to accommodate the current number of records in the ABIS as well as future estimated growth for the next 10 years as mutually determined by Seller and SCSO based on historic growth rates.

The sizing has been estimated based on the actual usage from April 2016 and April 2017. The percent growth between years 2016 and 2017 was extrapolated to project the required capacity for years 2018 and beyond. The projection assumes that records from year 2018 and on will contain all record types (Type-1, Type-2, Type-4, Type-10, and Type-15). The following table illustrates the projected utilization over ten years.

**Table 2 SCSO NIST Archive Capacity**

	2017 Actuals	2027
<b>Criminal Records (Type-1, Type-2, Type-4, Type-10, Type-15, Type-18)</b>	404,822	623,127
<b>Latent Images (Type-1, Type-2, Type-9, Type-13)</b>	1,260	3,540

*Note: Type-1 consists of transaction information, Type-2 consists of demographic and charge information, Type-4 consists of rolled and slap fingerprints, Type-10 consists of mugshot images, Type-15 consists of palm print images, and Type-18 consists of DNA data. Not all migrated criminal records will contain Type-10 (mugshot), Type-15 (palm prints) and / or Type-18 (DNA) data. The ten year projection assumes criminal records from year 2018 and on will contain all data types. Additionally, the projection does not account for retention of applicant records, which are not retained today and it is assumed that these will not be retained in the future. Additional capacity required beyond what has been projected can be executed through a change order.*

2.5. Provide secure user access and management for authorized users.

2.6. Provide guidelines and information for performing backup and recovery of the main NIST Archive database in the SCSO IT environment.

2.7. Migrate all the current AFIS records into the NIST Archive database per the SCSO specifications outlined in this SOW.

2.8. Provide an option for the SCSO to lease a card scanning workstation and a new workflow that will give the SCSO the ability to convert legacy hard cards onsite to directly insert into the archive.

2.9. The NIST Archive shall contain all the booking incidents for each individual issued a County Booking ID.

2.10. Comply with the ANSI/NIST-ITL standard format (ANSI/NIST-ITL 1-2011 Updated 2015 and EBTS TOU 10.0.4 dated March 13, 2015) for the type of transactions that are implemented in the current Solano AFIS per the following specifications:

(a) California Department of Justice NATMS LiveScan Device Interface Description, Dated January 23, 2008.

(b) Division of Criminal Justice Information Services Bureau of Identification and Information DNS TOT (DNA Search Type of Transaction).

(c) Interface Control Document for Solano County AFIS and IMS, Document Number 0006-1335, Revision A, February 5, 2009.

2.11. Include the person demographics as defined by the SCSO Identification Bureau.

2.12. Include the original fingerprint images, including the 10 rolled fingerprint images, the two 4-finger slaps, the two thumbprint slaps, and segmented flat fingerprint images, all in standard WSQ compression format for 500ppi images and JPEG2000 compression format for the 1000ppi images.

2.13. The NIST Archive shall have the ability to handle 1000ppi images in the case a NIST record containing 1000ppi images are sent to the SCSO for processing.

2.14. Confirm the estimated quantity of 1000 ppi images required before finalizing the hardware requirements with the SCSO and configure the MAS to store a combination of 500 and 1000 ppi images.

2.15. Include the individuals' palm print images.

2.16. Include the complete record information for the latent cases entered into the AFIS and residing in the Unsolved Latent File (ULF). This shall include:

(a) Demographic case information defined by the SCSO Bureau of Identification.



(b) Type 9 M1-378 minutiae templates, produced automatically or encoded manually by the fingerprint forensic examiner.

(c) Original uncompressed gray scale images of the latent.

2.17. Include the person's photos, frontal, and support the storage of any future additional photos such as side photos.

2.18. Support the future capture of scars, marks and tattoos.

2.19. Store the entire NIST file including Type-18.

2.20. Store IRIS record (Type-17).

2.21. Store IRIS images captured via external edge devices.

2.22. Provide a web-based application interface with the basic functionality of being able to retrieve records using the out-of-box generic filters, which includes using the County ID numbers, and displaying the various data types in the record.

2.23. Provide a print function that will allow the SCSO to print the original tenprint record on the generic FBI card format to a SCSO networked printer using certified gray scale printing libraries.

2.24. Store no data in proprietary format. The data will be fully accessible by the SCSO Department of IT.

### **Task 3. Enhance Jail-Booking Workflow**

*The ATIMS/ABIS workflow must be streamlined with ABIS performing the initial identification, not the current ATIMS' (Fulcrum Biometrics) solution. The current workflow is inefficient and produces unnecessary errors and should be designed so the user sees one booking workflow not a disjointed passing of data back and forth between two disparate systems.*

3.1 Provide a streamlined ATIMS / ABIS workflow. The new workflow will be initiated by a Quick ID search against the ABIS. The AFIS will send the search result in NIST file format to ATIMS. Additionally, the CII number will be automatically retrieved from the CLETS server upon return of the response message from CA DOJ, and will automatically update the ABIS and NIST Archive submissions.

3.2 Comply with the following workflow diagrams and institute the changes and additions to the workflow as indicated in red font:

**Figure 1: ID Inquiry Workflow**

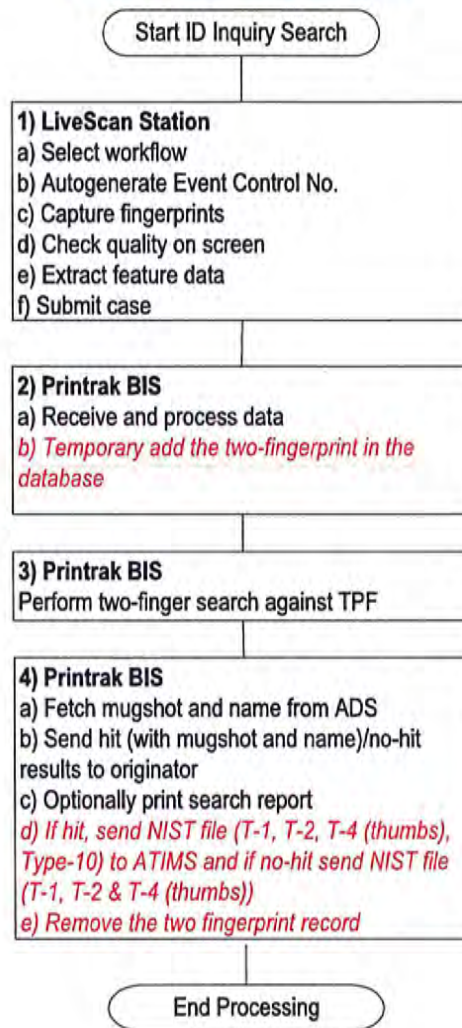




Figure 2: Booking Workflow (Part 1 of 2)

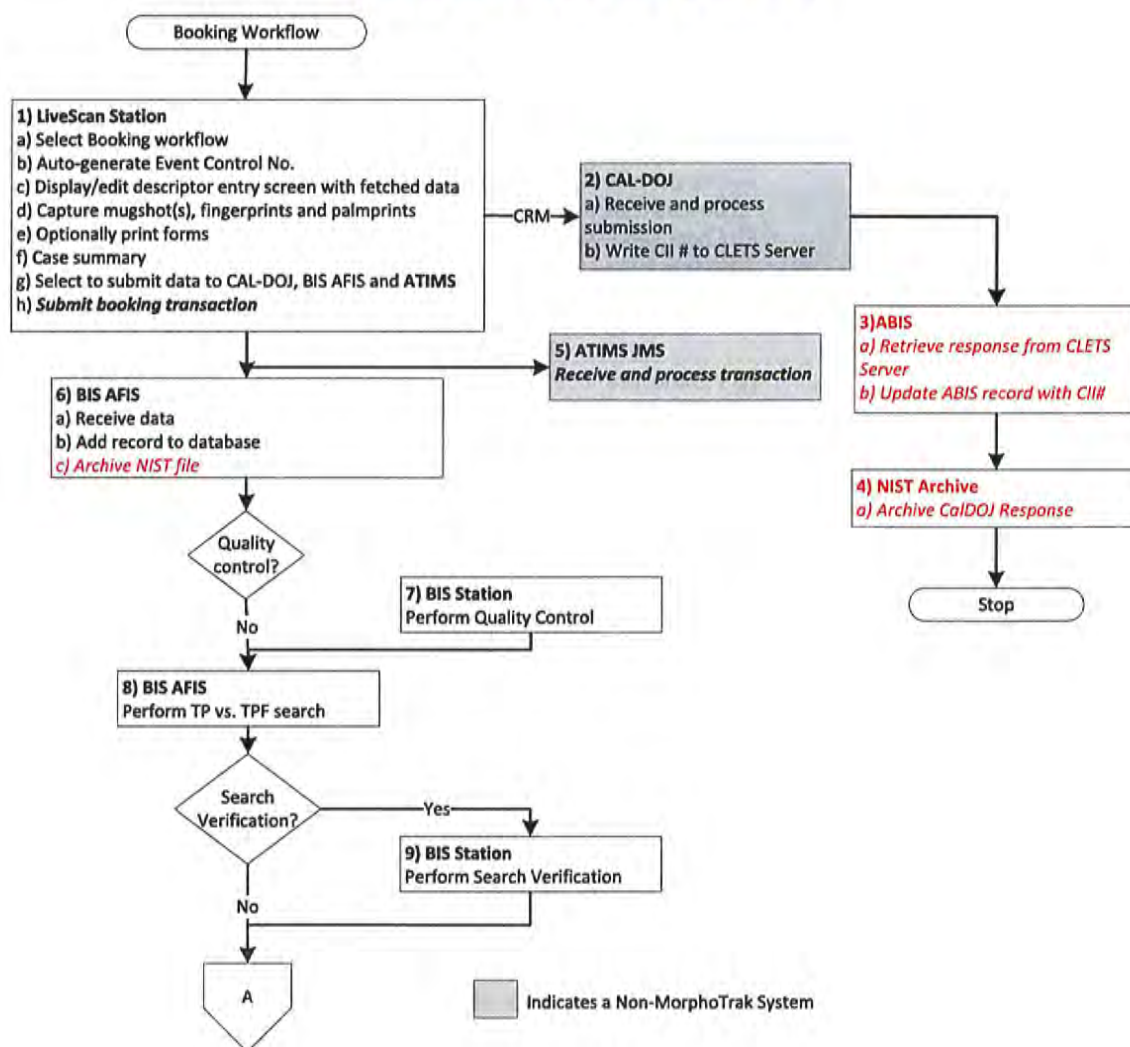
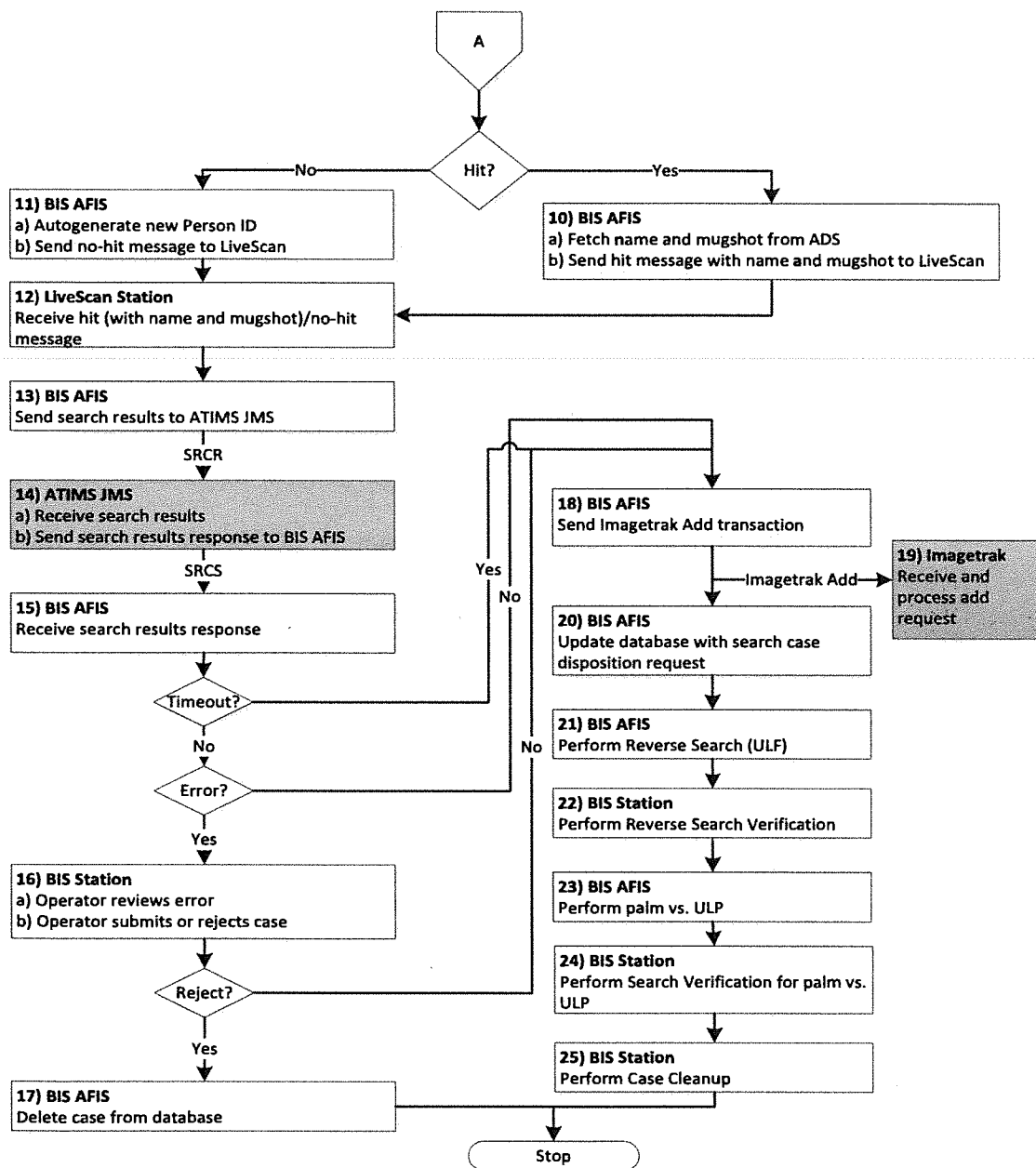


Figure 3 - Booking Workflow (part 2 of 2)



Indicates a Non-MorphoTrak System

## **Assumptions**

1. The SCSO will provide the necessary local area network (LAN) and wide area network (WAN) service and backend connectivity.
2. The SCSO will provide facility resources necessary for equipment, testing, installation and operation, including access, space, environmental control, and electrical power in accordance with MorphoTrak specifications.
3. While the NIST Archive supports the addition of SMT, side profile photos, DNA, and Iris images, SCSO has not provided future expectations of the number of these images to be stored, and as such the Archive has not been sized for the unspecified future entries. Additional storage capacity may need to be deployed if / when these records are added.
4. The SCSO Department of IT has the required expertise to perform backups of the NIST Archive with guidance from MorphoTrak.
5. The SCSO is responsible for working with CA DOJ to gain access to the CLETS responses.
6. Records in NIST Archive cannot be edited.
7. The SCSO has a suitable printer to print cards from the NIST Archive.
8. The NIST Archive will be deployed in its generic, out-of-box state with no custom filter configurations or card formats.
9. The NIST Archive capacity sizing assumes SCSO will not be retaining applicant records.
10. The SCSO DoIT will provide the back-up solution for the NIST Archive.
11. Displaying or printing NIST Type-18 is not a requirement for the NIST Archive as the system does not support this.
12. Training for the NIST Archive will be provided by the local on-site Customer Support Engineer.

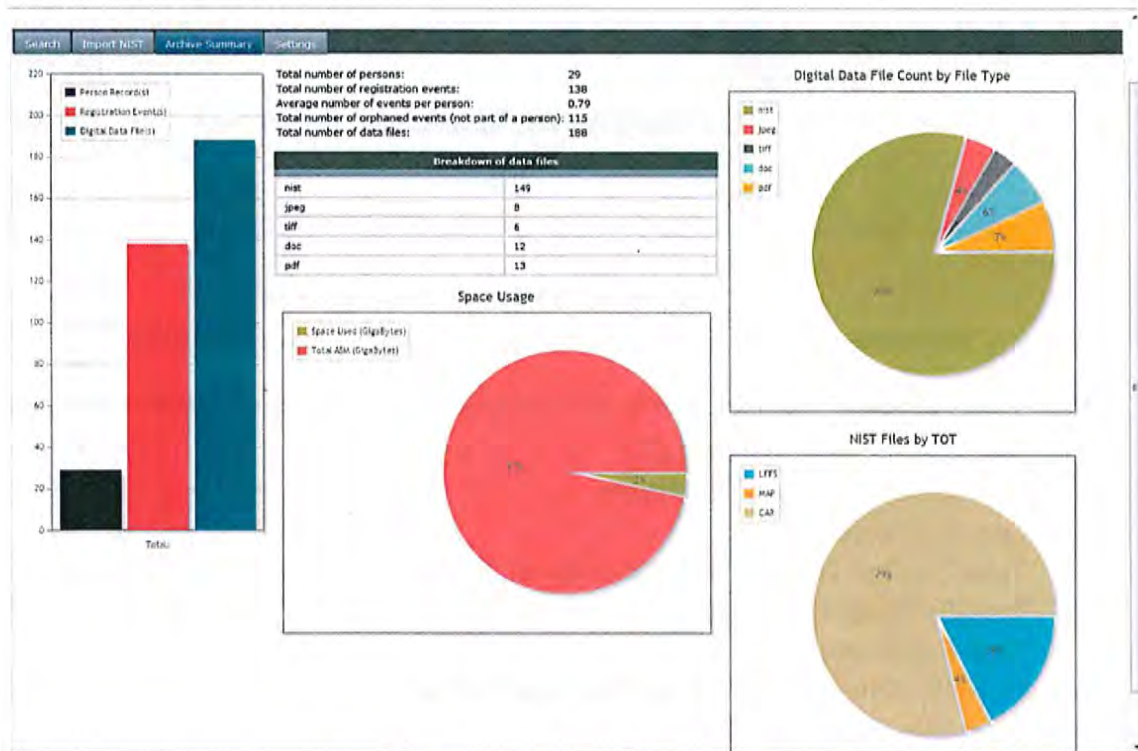
## Morpho Archive Service (MAS) – System Description

The MAS is a person record storage and retrieval system. Its primary function is to maintain an archive of NIST files sent to and received from the AFIS. Users can query the archive for Registration Events and Person records, and view the results of the query. They can also preview and print fingerprint and palm print cards.

The Archive Summary tab provides a snapshot view of the following information:

- ◆ The number of data files
- ◆ The number of registration events
- ◆ The number of person records
- ◆ Space usage totals

A sample MAS user interface:

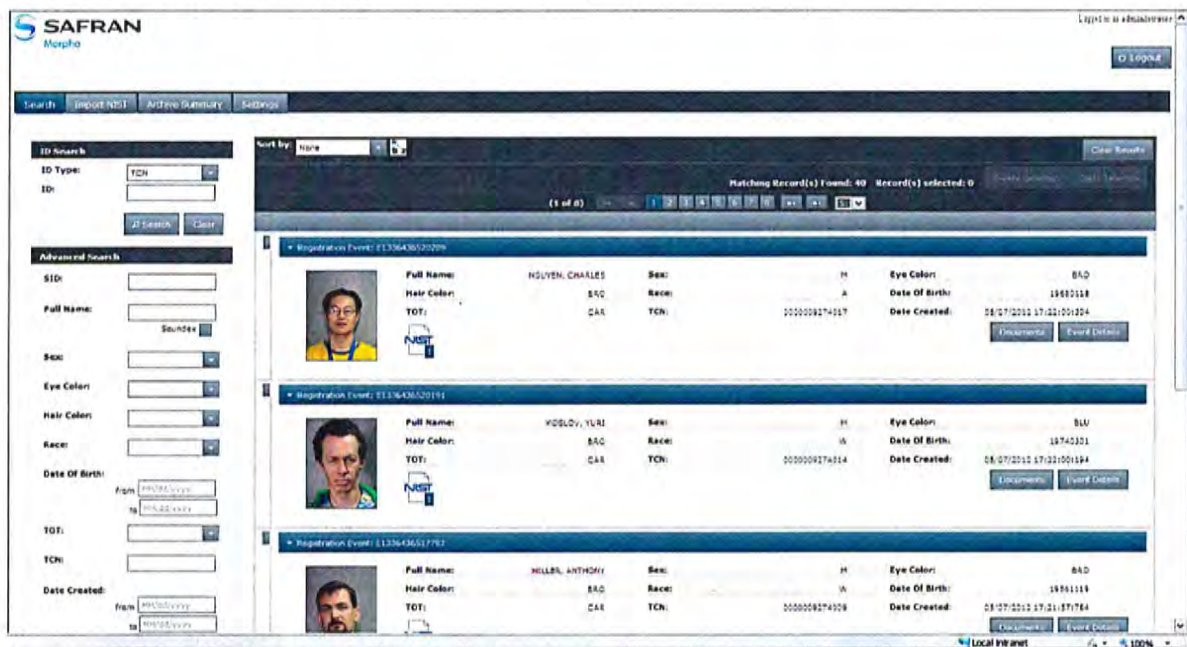


**Figure 1: Sample MAS User Interface**

*A user-friendly GUI makes it easy to monitor the archive storage statistics.*



Users can search the archive with descriptors or transaction data. A sample Morpho Archive Service search results screen:



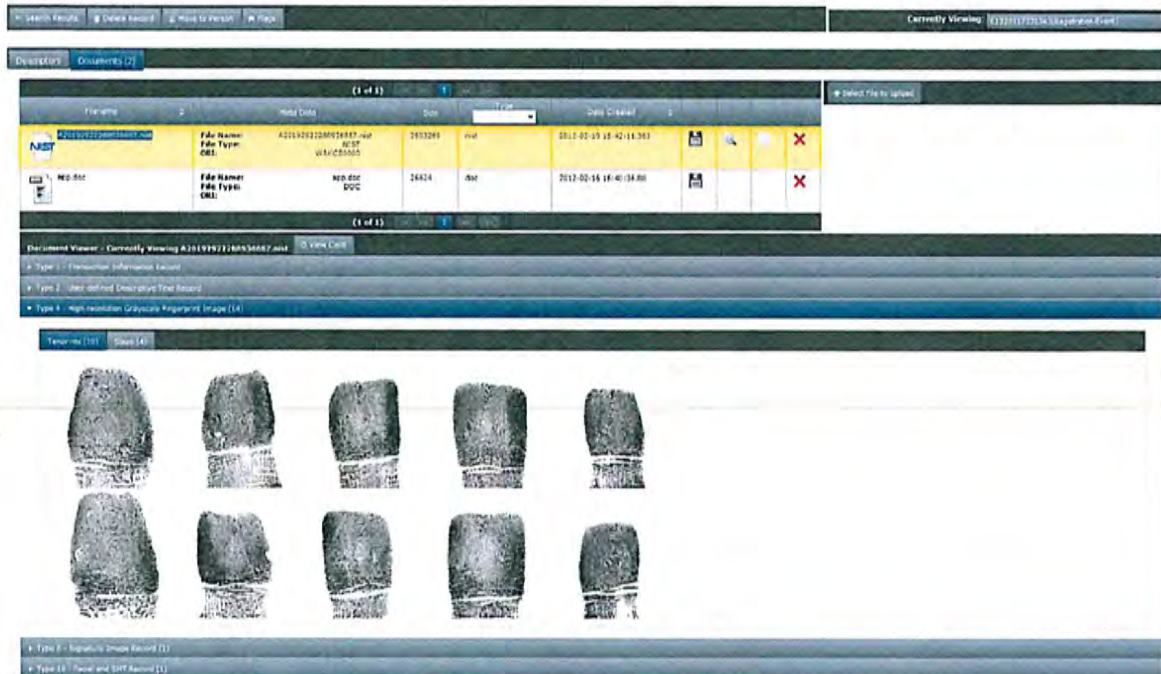
**Figure 2: Sample MAS Search Results Screen**

*The results of a search are easy to review, and include a photo, when available.*

From the list of search matches, users can view any of the following available data types:

- ◆ Type-1 – Transaction Information
- ◆ Type-2 – User-Defined Descriptors
- ◆ Type-4 – Tenprints
- ◆ Type-7 – User-Defined Image (such as an Arrest Report)
- ◆ Type-8 – Digitized Signature
- ◆ Type-9 – Minutiae
- ◆ Type-10 – Photos (Facial, Scar/Mark, and Tattoo)
- ◆ Type-13 – Latent Images
- ◆ Type-14 – Variable Resolution Fingerprint Images
- ◆ Type-15 – Palm prints
- ◆ Type-17 – Iris Images

An example of the Morpho Archive Service screen, displaying a Type-4 record for review:



**Figure 3: Sample MAS Screen with Type 4 Records Displayed**

*Users can view search results that include any of the available data types.*

The archive also allows an authorized user to upload, download, or delete records; move a registration event to a new or existing person ID; and add record flags, such as Juvenile, Sealed, or Deleted.



## Glossary

Term	Term Description
ABIS	Automated Biometric Identification System*
ADS	Advanced Data Server
AFIS	Automated Fingerprint Identification System*
AMS	Advanced Matcher Controller
ARIES	Advanced Regional Information Exchange System
ATIMS	Advanced Technology Information Management System
ANSI	American National Standards Institute
BIS	Biometric Identification Solution
CA DOJ	California Department of Justice
DES	Data Exchange Server
DPS	Data Processing Server
DoIT	Department of IT
EFTS	Electronic Fingerprint Transmission Specifications
FBI	Federal Bureau of Investigations
IAFIS	Integrated Automated Fingerprint Identification System
IMS	Inmate Management System
LAN	Local Area Network
NGI	Next Generation Identification
NIST	National Institute of Standards and Technology
RISC	Repository of Individuals of Special Concern
SCSO	Solano County Sheriff's Office
ULF	Unsolved Latent Fingerprint File
ULP	Unsolved Latent Palm Prints
WAN	Wide Area Network