

Resolution No. 2017-_____

**RESOLUTION OF THE SOLANO COUNTY BOARD OF SUPERVISORS
HONORING SUZANNE BLUM, OFFICE ASSISTANT III,
UPON HER RETIREMENT FROM THE HEALTH & SOCIAL SERVICES DEPARTMENT
OLDER & DISABLED ADULTS SERVICES BUREAU IN-HOME SUPPORTIVE SERVICES
PUBLIC AUTHORITY, WITH OVER 26 YEARS OF DEDICATED SERVICE**

WHEREAS, Suzanne Blum began her career on June 11, 1991 as a Clerical Support Specialist in Health and Social Services where she worked in the records unit processing incoming applications, opening and closing cases, and working closely with eligibility staff to manage all case records; and

WHEREAS, in 1998, Ms. Blum was promoted to an Office Assistant III and worked as the lead worker in the records unit in the Fairfield office until 2004 when she then began working for the Older & Disabled Adults Services (ODAS) Medi-Cal Unit; and

WHEREAS, Ms. Blum supported ODAS eligibility staff by tracking all incoming and outgoing cases; assigning cases to the unit; creating renewal packets; providing reception and information assistance to Medi-Cal clients; distributing mail; and creating statistical reports; and

WHEREAS, in October 2012, Ms. Blum was assigned to the Employment & Eligibility clerical pool where she processed incoming applications for all programs; performed reception duties including lobby traffic control; transferred cases; and performed document imaging; and

WHEREAS, in September 2014, Ms. Blum transferred to the In-Home Supportive Services (IHSS) Public Authority where she managed health benefits for IHSS caregivers and provided workshop and training support in addition to management of the IHSS registry recruitment process; and

WHEREAS, Ms. Blum was instrumental in the elimination of the wait list for health benefits for IHSS caregivers, assisting over 1,100 caregivers with their applications for health coverage, and often making referrals to Medi-Cal and Covered California or advocating to the health plan on behalf of the IHSS caregiver; and

WHEREAS, Ms. Blum worked actively to help streamline the Registry Provider recruitment efforts, adding over 350 new caregivers to the registry, assisting in the interview process and performing hundreds of reference checks.

NOW, THEREFORE, BE IT RESOLVED, that the Solano County Board of Supervisors hereby commends Suzanne Blum for over 26 years of outstanding and dedicated service and wish her well in her retirement and future endeavors.

Dated this 26th day of September, 2017

JOHN M. VASQUEZ, Chair
Solano County Board of Supervisors

ATTEST:

BIRGITTA E. CORSELLO, Clerk
Solano County Board of Supervisors

By: _____
Jeanette Neiger, Chief Deputy Clerk