

**Meals on Wheels of Solano County, Inc.
95 Marina Center
Suisun, CA 94585**

Meals on Wheels (MOW) Solano County is responsible for distributing the Title III C1 and C2 funds for congregate nutrition and home-delivered nutrition programs. Under the home delivery meal C2 provision, meals are delivered by staff or volunteer drivers 3 days a week. Meals are delivered Monday, Wednesday and Friday. Two meals are provided at each home delivery. Meals are provided 5 days a week at congregate sites (C1). The current congregate sites and meal times are listed below:

Benicia Senior Center - 11:30am

1205 E. 2nd Street
Benicia, CA 94510

Dixon Senior Center - 11:30am

201 S. 5th Street
Dixon, CA 95620

Fairfield Senior Center - 11:30am

1200 Civic Center Drive
Fairfield, CA 94533

**Florence Douglas Senior Center –
12:00pm**

333 Amador Street
Vallejo, CA 94590

McBride Senior Center - 11:30am

91 Town Square
Vacaville, CA 95688

Rio Vista Senior Center – 12:00 pm

25 Main Street
Rio Vista, CA 94571

Suisun Senior Center - 11:30am

318 Merganser Drive
Suisun City, CA 94585

In FY 17/18, Meals on Wheels Solano County was funded \$208,395 for Congregate meals (C1) and \$590,594 for Home delivered meals (C2). In addition, \$2,000 was available for Nutrition Education (C1, C2) services.

As of March 2018 the units of service delivered in FY 17/18 were 18,866 Congregate meals, 73% of goal (C1) and 141,742 Home Delivered Meals, 86% of goal (C2). In addition, 1,832 units of nutrition education was provided, 60% of goal, (C1, C2).

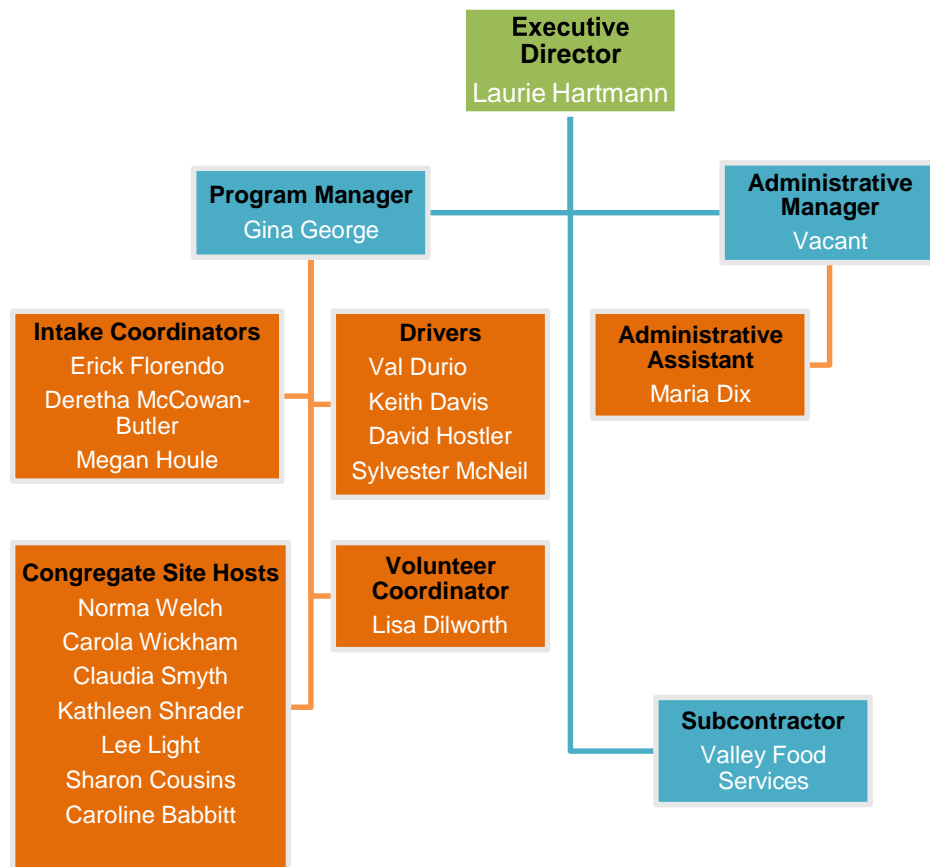
The client base for MOW Solano County is older individuals with the greatest economic or social need. Particular attention is given to low-income older individuals who may be home bound or otherwise socially isolated.

The California Department of Aging has an emergency contract in place for the period July 2018 to December 2018 in the amount of \$449,658. The contract deliverables are for not less than 12,943 congregate meals (C1), not less than 82,545 meals and 2 nutrition education sessions to be provided under each C1 and C2 categories.

The current organization structure for MOW Solano County is:



Organizational Chart



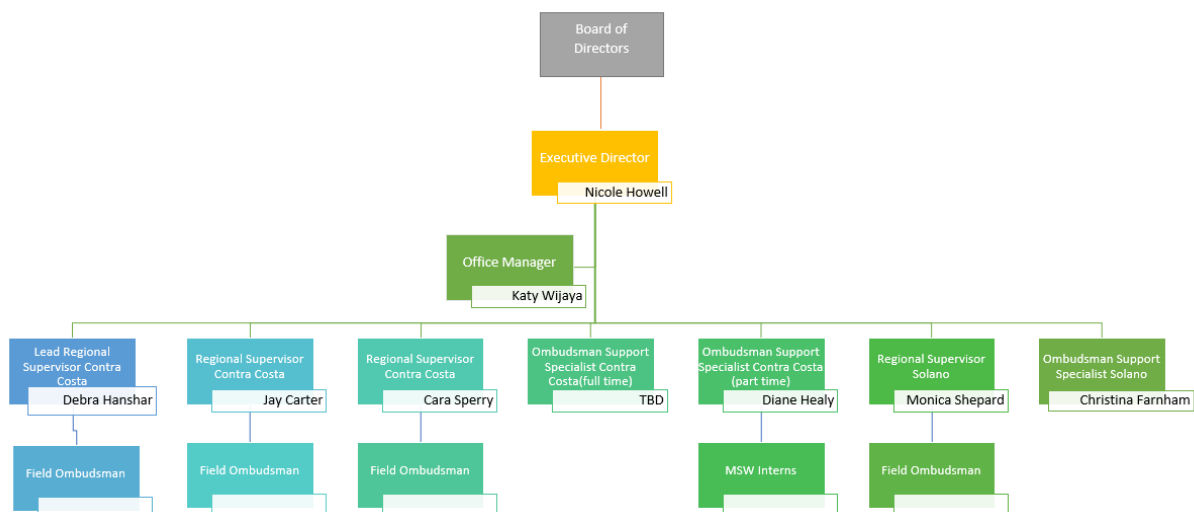
Ombudsman Services of Contra Costa
2255 Contra Costa Blvd., Suite 204
Pleasant Hill, CA 94523

The California State Long-Term Care Ombudsman Program is authorized by the federal [Older Americans Act](#) and its State companion, the [Older Californians Act](#). Ombudsman services in Solano County are provided by Ombudsman Services of Contra Costa & Solano. Nicole Howell is the Executive Director. The primary responsibility of this program is to investigate and resolve complaints made by, or on behalf of residents in long-term care facilities. These facilities include nursing homes and residential care facilities for the elderly. There are 8 skilled nursing facilities and 141 residential care facilities in Solano County. Additionally, the Long-Term Care Ombudsman Program investigates elder abuse complaints in long-term care facilities.

The California Department of Aging has an emergency contract in place for the period July 2018 to December 2018 in the amount of \$53,917. Funding for the Ombudsman program is based on multiple factors and sources including geography and bed counts. Funding streams include IIIB and 7A categories. Ms. Howell is developing her own metrix system and has offered to share once completed. Historically she provided monthly reports to PSA 28 staff and has offered and is planning to provide this information to Solano County H&SS Public Health staff. Data for this program is reported monthly using the 'NORS' and 'ODIN' systems.

Outreach efforts include fundraising partnerships with private institutions and foundations, as well as individuals is in the planning stages. Further information will be provided when finalized.

The organization chart for the Solano County Ombudsman program is below:



**Sonoma County Area Agency on Aging
3600 Westwind Boulevard
Santa Rosa, CA 95403**

Sonoma County Area Agency on Aging has entered into contract with CDA. Tracy Repp is the contract contact. Title IIIB IIID, and IIIE services are to be provided. These services were previously provided by PSA 28 Napa Solano Area Agency on Aging staff.

The California Department of Aging has a draft emergency contract in place for the period July 2018 to December 2018 in the amount of \$89,547. The contract deliverables include:

	UNITS	CATEGORY
Information & Assistance	9,225	IIIB
Case Management	1,339	IIIB
FCSP Support Services	170	IIIE
FCSP Respite Care	643	IIIE
Health Promotion	100	IIID

For the period of July 2017 to March 2018 the units of service delivered by PSA 28 direct services staff for the categories now being covered by Sonoma County Area Agency on Aging were as follows:

	UNITS	FUNDING FOR FY 17/18
Information & Assistance	4,356	\$113,687
Case Management	1022	\$65,520
FCSP Information Services	7	\$11,000
FCSP Access Assistance	268	\$29,000
FCSP Support Services	304	\$32,000
FCSP Respite Services	532	\$8,000
FCSP Supplemental Services	123	\$45,687
FCSP Grandparent Services	230	\$18,300

Solano County staff is scheduling a meeting with this vendor to discuss specific services provided.

**NorthBay Health Care
1200 B. Gale Wilson Blvd.,
Fairfield, CA 94533**

CDA is working to finalize a contract with North Bay Health Advantage. Wayne Gietz is the contract contact. The services to be provided by North Bay Health Advantage are in the category of Family Caregiver Support (IIIE): Supplemental Services, Access Assistance, Support Services and Respite Care services.

In FY 17/18, North Bay Health Advantage was funded \$700 for FCSP Community Education (IIIE), \$5,000 for FCSP Support Groups & Counseling (IIIE), and \$31,4544 for FCSP Respite (IIIE) services. As of March 2018, the units of service delivered in FY 17/18 were 28 activities FCSP Community Education, 466 % of goal (IIIE); 38 hours of FCSP Support Groups & Counseling, 45% of goal (IIIE) and 4,424 hours FCSP Respite, 55% of goal (IIIE).

The California Department of Aging has a draft emergency contract in place for the period July 2018 to December 2018 in the amount of \$68,3327. The contract deliverables are for FCSP Information Services, 116 units; Supplemental Services 189 units; Access Assistance 105 units; Support Services 245 units; and Respite Care 6064 units. All of these services are in the IIIE category.

**Faith in Action
3303 Whitemarsh Lane
Fairfield, CA 94533**

Faith in Action, under the direction of Rev Robert Fuentes provides IIIB services in Solano County. In FY 17/18, Faith in Action was funded \$25,250 for Home Visits (IIIB) and \$25,250 for Telephone Reassurance (IIIB).

As of March 2018, the units of service delivered in FY 17/18 were 2,488 hours for Home Visits, 79% of goal (IIIB) and 8,341 service units of Telephone Reassurance, 64% of goal (IIIB).

The California Department of Aging has an emergency contract in place for the period July 2018 to December 2018 in the amount of \$32,633. The contract deliverables are for 797 units of IIIB Support Services – Transportation, 6,600 units of Telephone Reassurance and 1,600 units of Home Visiting. The contracted services are to be provided under the IIIB category

Solano County staff has scheduled a meeting with this vendor to discuss specific services provided.

**Stella Chwenyea Wu-Chu
Nutrition Consultation
70 Seabreeze Drive
Richmond, CA 94804**

Nutrition Consultation services by Stella Chwenyea Wu-Chu have been contracted by CDA for the amount of \$10,000. Services to be delivered are in the categories of congregate meal nutrition and home delivered meals nutrition (C1 and C2).

In FY 17/18, no funds were provided to Ms. Chwenyea Wu-Chu.

**Legal Services of Northern California
1800 Capitol Street
Vallejo, CA 94590**

Legal Services of Northern California, Sharon Hulett has been contracted by CDA for the amount of \$39,131. Services to be delivered are in the category of legal assistance (IIIB).

In FY 17/18, Legal Services of Northern California was funded \$57,600 for Legal Assistance (IIIB) services. As of March 2018 the units of service delivered in FY 17/18 were 1,973 hours, 131% of goal. The California Department of Aging has an emergency contract in place for the period July 2018 to December 2018. The contract deliverables are for 1011 units of Legal Support Services (IIIB).

**Solano County H &SS Public Health
275 Beck Ave
Fairfield, CA 94533**

Solano County Health & Social Services Public Health staff are additionally providing services once offered by PSA 28. Community Education & Public Information services are available via the Solano Network of Care. Network of Care services can be found using either of the following links: <http://solanoaging.networkofcare.org/> (SolanoCares4Seniors.org), or SolanoCares.org Older & Disabled Adult Services bureau is receiving an increased number of constituent calls for Information & Assistance. Outreach Services, Community Education and Health Promotion services are available through the Health Promotion Community Wellness bureau and the Elderly Home Visiting Program Strive 2B Healthy program teams. The Elderly Home Visiting Program provides case management.

Services Gap Concerns

Services not currently being offered by any contract provider which were once offered by PSA 28 in Solano County are in the 'Registry' category. If the 'Registry' care providers' services are to be continued, it is recommended a redesign occur and staff are working to identify service options.