

Resolution No. 2020 -

**RESOLUTION OF THE SOLANO COUNTY BOARD OF SUPERVISORS HONORING
JOANNE GONSOLIN, APPEALS SPECIALIST, UPON HER RETIREMENT FROM THE DEPARTMENT OF
HEALTH AND SOCIAL SERVICES, SPECIAL INVESTIGATIONS BUREAU, WITH OVER 20 YEARS OF
DEDICATED SERVICE TO SOLANO COUNTY**

WHEREAS, Joanne Gonsolin began her 32-year public service career with Napa County and was hired by Solano County Department of Health and Social Services on October 5, 1999 as a Medi-Cal program Eligibility Worker in the Employment and Eligibility Services Division; and

WHEREAS, Ms. Gonsolin was promoted to an Employment Resources Specialist II and was assigned to the California Welfare Information Network System Team for the California Work Opportunity for Responsibility for Kids (CalWORKs) on October 27, 2002; and

WHEREAS, Ms. Gonsolin was promoted to an Appeals Specialist in the Overpayment Recovery Unit on January 28, 2007 and to the Fair Hearing Unit in June 2009 in the Health and Social Services Department, Special Investigations Bureau; and

WHEREAS, Ms. Gonsolin researched over 3,500 public assistance hearing requests in various programs such as CalWORKs; CalFresh, the federal Supplemental Nutrition Assistance Program; Medi-Cal; Foster Care; Adoption Assistance; In-Home Supportive Services; and General Assistance and wrote over 1,595 Statements of Position, many of which have been used as a training tool for Appeals Specialists; and

WHEREAS, Ms. Gonsolin has been a leader among her peers where she has been instrumental in training new Appeals Specialists and in writing the Fair Hearing Unit's procedures; and

WHEREAS, Ms. Gonsolin has been a highly respected and valued member of the Department of Health and Social Services, Special Investigations Bureau; and

WHEREAS, Ms. Gonsolin retired on June 19, 2020 after more than 20 years of outstanding and dedicated service to the Solano County Department of Health and Social Services.

NOW, THEREFORE BE IT RESOLVED, that the Solano County Board of Supervisors hereby recognizes Joanne Gonsolin for more than 20 years of outstanding and dedicated service to the residents of Solano County and wishes her success in future endeavors and a long, happy, and well-deserved retirement.

Dated this 28th day of July, 2020

ERIN HANNIGAN, Chairwoman
Solano County Board of Supervisors

ATTEST:
BIRGITTA E. CORSELLO, Clerk
Solano County Board of Supervisors

By: _____
Jeanette Neiger, Chief Deputy Clerk