



As Federal, State, and Local agencies respond to the COVID-19 situation, the number of County employees working remotely has increased dramatically. In order to support this surge, the Department of Information Technology (DoIT) deployed secure remote access capabilities to accommodate all County remote employees. An enterprise software collaboration tool was also deployed to facilitate persistent chat, voice and video meetings, file storage including collaboration of files and application integration. Additionally, DoIT ensured that all County-owned laptops used for remote access have full disk encryption to reduce the risk of data loss on compromised machines.

During the COVID-19 pandemic, organizations worldwide have reported a jump in Phishing emails and malware attacks. The jump in cyber-attacks can be attributed to the surge of employees working from home.

This year, DoIT began rolling out Azure multi-factor authentication (MFA) to all departments. MFA provides additional layer of security when accessing Microsoft Office 365 applications by requiring two-step authentication.

Secure remote access to County network and applications using Windows Virtual Desktop (WVD) was also deployed. Virtual Private Network (VPN) using RSA software tokens were replaced with the less expensive MFA solution; doing this reduced the cost of deploying VPN to remote users.

Cybersecurity awareness training to County employee will continue to be offered. This training is expected to be updated regularly and available on an annual basis for County employees to stay current on threats the County is likely to face. Formal declaration of National Cybersecurity Awareness Month by the Board of Supervisors will facilitate awareness to present a unified message to employees and the general public.

Additional information on cybersecurity awareness can be obtained online at <https://www.cisa.gov/national-cyber-security-awareness-month>.

**ALTERNATIVES:**

The Board of Supervisors could choose not to receive the presentation and not adopt the attached resolution; however, this alternative is not recommended as adoption by the Board will signal the importance of developing positive, lasting cybersecurity habits.

**OTHER AGENCY INVOLVEMENT:**

There is no other agency involvement.

**CAO RECOMMENDATION:**

**APPROVE DEPARTMENTAL RECOMMENDATION**