



## Agenda Submittal

**Agenda #:** 8 **Status:** Consent Calendar  
**Type:** Resolution **Department:** Health and Social Services  
**File #:** 19-54 **Contact:** Gerald Huber, 784-8400  
**Agenda date:** 2/5/2019 **Final action:** 2/5/2019  
**Title:** Adopt a resolution and plaque of appreciation honoring Arvis Seale, Office Assistant III, upon her retirement from the Department of Health and Social Services, Employment and Eligibility Division, with over 35 years of dedicated public service to Solano County  
**Governing body:** Board of Supervisors  
**District:** All  
**Attachments:** 1. A - Resolution, 2. Executed Resolution, 3. Minute Order

Date	Ver.	Action By	Action	Result
2/5/2019	1	Board of Supervisors	Adopted	

Published Notice Required? Yes ☐ No ☒  
Public Hearing Required? Yes ☐ No ☒

### **DEPARTMENTAL RECOMMENDATION:**

The Department of Health and Social Services (H&SS) recommends that the Board adopt a resolution and plaque of appreciation honoring Arvis Seale, Office Assistant III, upon her retirement from the Employment & Eligibility Services (E&ES) Division with over 35 years of dedicated public service to Solano County.

### **SUMMARY/DISCUSSION:**

Arvis Seale began her career with Solano County in March 1983 as a Unit Clerk in the Records unit and Aid to Families with Dependent Children, now known as California Work Opportunity and Responsibility to Kids Program. Ms. Seale transferred to the Benefits Action Center (BAC), a countywide call center for the CalFresh and Medi-Cal programs, as one of the original cohort of staff who assisted in the implementation of the BAC. In November 2016, Ms. Seale then transferred to the Center for Healthcare Options and Insurance Coverage Enrollment (CHOICE) Clerical Unit, a new call center implemented as a result of the Affordable Care Act.

Ms. Seale had a desire to serve the public and has faithfully done so for over 35 years, first as a Unit Clerk and later as a Lead Worker. Ms. Seale's knowledge of customer service has been utilized in the training of new employees who are hired in the BAC and CHOICE Clerical units and she has received positive feedback from clients who have had the pleasure of interacting with her.

Ms. Seale's retirement is one that will bring closure to years of being a committed, dedicated and loyal employee to the County of Solano. Ms. Seale's retirement plans include traveling, spending time with her grandchildren and enjoying her life in the City of Vallejo where she resides. H&SS wishes her all the best in her new journey and future endeavors.

### **FINANCIAL IMPACT:**

The cost associated with preparing the agenda item is nominal and absorbed by the Department's FY2018/19 Adopted Budget. The costs associated with the preparation and purchase of the resolution materials and

plaque are included in the Board's FY2018/19 Adopted Budget.

**ALTERNATIVES:**

The Board may choose not to adopt a resolution and plaque of appreciation for Ms. Seale. This is not recommended as it is an opportunity to acknowledge the dedicated service of Solano County employees.

**OTHER AGENCY INVOLVEMENT:**

None.

**CAO RECOMMENDATION:**

APPROVE DEPARTMENT RECOMMENDATION