



Agenda Submittal

Agenda #: 15 **Status:** Consent Calendar
Type: Resolution **Department:** Health and Social Services
File #: 20-524 **Contact:** Gerald Huber, 784-8400
Agenda date: 7/28/2020 **Final action:** 7/28/2020
Title: Adopt a resolution and plaque of appreciation honoring Joanne Gonsolin, Appeals Specialist, upon her retirement from the Health and Social Services Department, Special Investigations Bureau, with over 20 years of dedicated public service to Solano County
Governing body: Board of Supervisors
District: All
Attachments: 1. A - Resolution, 2. Adopted Resolution, 3. Minute Order

Date	Ver.	Action By	Action	Result
7/28/2020	1	Board of Supervisors		

Published Notice Required? Yes ☐ No ☒
Public Hearing Required? Yes ☐ No ☒

DEPARTMENTAL RECOMMENDATION:

The Department of Health and Social Services (H&SS) recommends that the Board of Supervisors adopt a resolution and plaque of appreciation honoring Joanne Gonsolin, Appeals Specialist, upon her retirement from the Health and Social Services Department, Special Investigations Bureau, with over 20 years of dedicated public service to Solano County.

SUMMARY/DISCUSSION:

Joanne Gonsolin began her 32-year public service career with Napa County and was hired by Solano County Department of Health and Social Services on October 5, 1999 as a Medi-Cal program Eligibility Worker in the Employment and Eligibility Services Division. She was promoted to an Employment Resources Specialist II and was assigned to the CalWIN Team, the California Welfare Information Network system for the California Work Opportunity and Responsibility to Kids program (CalWORKs), on October 27, 2002. On January 28, 2007, Ms. Gonsolin was promoted to an Appeals Specialist in the Special Investigations Bureau, working first in the Overpayment Recovery Unit and then the Fair Hearing Unit.

During her tenure, Ms. Gonsolin has researched over 3,500 public assistance hearing requests in various programs such as CalWORKs, CalFresh (federal Supplemental Nutrition Assistance Program), Medi-Cal, Foster Care, Adoption Assistance, In-Home Supportive Services (IHSS), and General Assistance. She has also written over 1,595 Statements of Position, many of which have been used as a training tool for new Appeals Specialists. She has been instrumental in writing procedures for the Fair Hearing Unit and has been recognized by the State Administrative Law Judges for her excellent work. Ms. Gonsolin retired from Solano County on June 19, 2020.

FINANCIAL IMPACT:

The costs associated with preparing the agenda item are nominal and absorbed by the Department's FY2020/21 Preliminary Recommended Budget. The costs associated with preparation and purchase of the

resolution materials and plaque are included in the Board's FY2020/21 Preliminary Budget.

ALTERNATIVES:

The Board could choose to not adopt this resolution and plaque of appreciation for Ms. Gonsolin. This is not recommended because this is an opportunity to recognize Ms. Gonsolin for her dedication and service to Solano County.

OTHER AGENCY INVOLVEMENT:

None.

CAO RECOMMENDATION:

APPROVE DEPARTMENTAL RECOMMENDATION