



# Solano County

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## Legislation Text

**File #:** 19-217, **Version:** 1

Adopt a resolution and plaque of appreciation honoring Guadalupe Rodriguez, Eligibility Benefits Specialists III, upon her retirement from the Department of Health & Social Services, Employment & Eligibility Services Division (E&ES) with over 22 years of dedicated service to Solano County

Published Notice Required? Yes ☐ No ☒

Public Hearing Required? Yes ☐ No ☒

### **DEPARTMENTAL RECOMMENDATION:**

The Department of Health and Social Services (H&SS) recommends that the Board adopt a resolution and plaque of appreciation honoring Guadalupe Rodriguez, Eligibility Benefits Specialists III, upon her retirement from the Employment & Eligibility Services (E&ES) Division with over 22 years of dedicated service to Solano County.

### **SUMMARY/DISCUSSION:**

Guadalupe Rodriguez began her career with Solano County on October 8, 1996 as an Eligibility Worker I for H&SS, E&ES Division assigned to a Medi-Cal Unit. In 1999, Ms. Rodriguez promoted to Eligibility Benefits Specialist III, her first assignment serving as Lead Worker for a specialized Medi-Cal unit at 201 Georgia Street in Vallejo.

In 2008, Ms. Rodriguez was part of the original group of workers who transferred to the newly opened Benefits Action Center (BAC), which was H&SS' first call center. In this role, Ms. Rodriguez assisted Solano County residents with ongoing case maintenance for CalFresh and Medi-Cal programs. Since the implementation of the Affordable Care Act in 2013, Ms. Rodriguez also assisted with Covered California health plans. Ms. Rodriguez currently is the Lead Worker for the Bilingual Unit at the BAC in the E&ES Division.

Ms. Rodriguez's knowledge of CalFresh and Medi-Cal programs has been valuable in training new employees to learn the rules, regulations, and processes. Her expertise and proficiency have assisted residents in receiving eligibility benefits and strengthened the rapport between clientele and staff who have had the pleasure of interacting with her.

Ms. Rodriguez retired from Solano County on March 7, 2019 and her retirement is one that will bring closure to years of being a steadfast, dedicated and loyal employee to the County of Solano.

H&SS wishes Ms. Rodriguez all the best in her retirement and future endeavors.

### **FINANCIAL IMPACT:**

The costs associated with preparing the agenda item is nominal and absorbed by the Department's FY2018/19 Adopted Budget. The cost associated with preparation and purchase of the resolution materials and plaque are included in the Board's FY2018/19 Adopted Budget.

### **ALTERNATIVES:**

The Board may choose not to adopt this resolution and plaque of appreciation. This is not recommended as it is an opportunity to acknowledge Ms. Rodriguez for her dedication and service to Solano County.

**OTHER AGENCY INVOLVEMENT:**

There is no other agency involvement.

**CAO RECOMMENDATION:**

APPROVE DEPARTMENT RECOMMENDATION