



## AMENDMENT TO MASTER SOFTWARE AND HOSTING SERVICES AGREEMENT

This Second Amendment ("Amendment") is between Genasys Inc. ("Genasys") and County of Solano ("Customer"). This Amendment is effective as of July 12, 2026 ("Effective Date"). Genasys and County of Solano are each a "Party" and collectively "Parties".

The Parties now wish to incorporate certain changes into the Agreement as follows:

1. Pursuant to Section 6.1 of the Master Software and Hosting Services Agreement between the County of Solano ("Customer") and Genasys Inc. effective July 12, 2022, the Customer hereby requests and elects to renew the Agreement for an additional one (1) year Extended Term. All other terms and conditions of the Agreement shall remain in full force and effect.
2. Amend Exhibit B to add Q-16340 to reflect additional one year term for \$108,845, with an updated Total Contract Value of \$517,264.

Each representative identified below declares that the representative is authorized to execute this Amendment as of the date of signature.

### Genasys Inc.

By: Cassandra Monteon  
Name: Cassandra Monteon  
Title: CFO  
Date: \_\_\_\_\_

### Agency

By: \_\_\_\_\_  
Name: \_\_\_\_\_  
Title: \_\_\_\_\_  
Date: \_\_\_\_\_

Approved as to Content:

  
Brad Dewall (Jul 13, 2026 13:15:49 PDT)

Sheriff or Designee

Approved as to Form:

Michael McDonald  
County Counsel

## RENEWAL QUOTE

16262 W. Bernardo Dr.  
San Diego, CA 92127

**Prepared By:** Becky Houseman

**Bill To:**  
Solano County  
675 Texas Street  
Fairfield, CA, 94533, United States

**Quote Number:**

Q-16340

**Date Created:**

Jul 01, 2026

**Valid Through:**

Jul 12, 2026

**Contract Term :**

1-Year

**Subscription Start Date:**

Jul 12, 2026

**Subscription End Date:**

Jul 11, 2027

**Customer Contact:**

Robyn Rains  
rlrains@solanocounty.com  
707-784-1600

## Order Details

## Annual Subscription Purchase Summary

| Feature # | Product Description | Annual Net Price |
|-----------|---------------------|------------------|
| GP-EVAC   | Genasys EVAC        | \$108,845.00     |

Annual Recurring Subscription Fees: **\$108,845.00**

|                      |              |
|----------------------|--------------|
| Annual Renewal Total | \$108,845.00 |
|----------------------|--------------|

|                                 |              |
|---------------------------------|--------------|
| MSRP                            | \$145,920.00 |
| 25.41% Discount Applied         | -\$37,075.00 |
| 12-Month Term Renewal Net Total | \$108,845.00 |



### Genasys EVAC (GP-EVAC) Includes:

#### Alert Channels and Integrations

- Genasys Protect Mobile App and Website (Community App)
- Unlimited zone-based updates to third parties (i.e. Tablet Command, Intterra, ESRI, and WAZE)

#### Mapping and Planning Tools

- Fully integrated GIS (ESRI) mapping environment and tools
- Geo-targeted notifications using freehand polygons, city boundaries and/or predefined zones
- Algorithmically defined evacuation zones with metadata
- ESRI ArcGIS Connector – bring in static or connect to live data (facilities, local government, third-party)
- Evacuation status update workflows
- Dynamic geographic asset library (facilities, road closures, shelters, etc.)
- Simple tools to create subzones (split, merge and refine)
- Genasys Zone Mapping Service (ZMS) - integrate alert geometry into existing GIS systems (for non-public use cases)
- Live threat feeds (traffic, hot-spot, weather, AQI, fires, red flag)
- Document Library - documents for collaboration and offline use
  - Always up-to-date PDF Evacuation Pre-Plan reports (sharable QR code)
  - Standard Static Grid MapBook (PDF) at 12000 & 24000 scale
  - Avenza-ready geo-PDFs
- Hazard Library – multi-hazard models for drills, training, and live incidents
  - On-demand wildfire simulations anywhere in the United States
  - Standard flood and dam inundation mapping
  - Traffic Modeling for clearance times and chokepoint analysis

#### Customer Success

- Dedicated Success Manager for onboarding and long-term engagement
- 24x7x365 Technical Support (On-call L1/L2, STD SLA, Platform Monitoring)
- Unlimited access to Genasys Customer Center (GCC)
  - Access to on-demand online training curriculum
  - Community outreach campaign materials to drive awareness and sign-ups
  - Ad Hoc Instructor-led online webinars and huddles (meet with your peers)
  - Access to workflows, templates, and peer-to-peer resources
- Initial data & contact loading support

#### Administration and Contact Management

- Flexible user profile and permission configuration
- Intuitive user interface for easy deployment, management, and training
- Open access to API-based web services
- Unlimited credentialed users (ALERT and/or EVAC)
- Streamlined user/group management and access



## Terms & Conditions

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This quote is a renewal of system licenses.

It is agreed that any additional Genasys Protect products purchased after the effective date of this agreement are due upon receipt of the invoice. Any added product subscription licenses will be priced and invoiced on a coterminous annual basis and maintain the original contractual expiration date of this Genasys Protect System or any subsequent renewal expiration date as extended. Any additional Genasys Protect professional services purchased will be invoiced after delivery of services.

By signing this quote, customer agrees to the terms and conditions of this quote, including the terms of the linked SaaS Services Agreement <https://genasys.com/saas-services-agreement/> listed in this quote, which terms are incorporated herein by reference. customer acknowledges that it has received and reviewed the terms of such an agreement.  
Customer Acceptance

Solano County

|            |                                                                                                                                              |
|------------|----------------------------------------------------------------------------------------------------------------------------------------------|
| Signature: | <br><a href="#">Brad Dewall (Jul 13, 2026 13:15:49 PDT)</a> |
| Name:      | Brad Dewall                                                                                                                                  |
| Title:     | Sheriff                                                                                                                                      |
| Date:      |                                                                                                                                              |

Quote Number: Q-16340

